



Comhairle Contae **Lú**
Louth County Council

Louth County Council

Annual Service Plan 2026



Contents

Table of Contents	1
Introduction	3
Strategic Objectives	4
Overview of Strategic Objectives	5
Louth County Council Staffing	7
Adopted Budget 2026	7
Public Sector Duty	8
1. Human Resources, Corporate and Community Delivery	9
2. Economic Delivery Delivery	14
3. Housing and Cultural Delivery	17
4. Major Capital Projects and Infrastructure Delivery	23
5. Finance and Systems Support	28
6. Operational and Environmental Delivery	30



Introduction

The Louth County Council Annual Service Delivery Plan 2026 has been prepared in accordance with Section 134A of the Local Government Act 2001 (as inserted by section 50 of the Local Government Reform Act 2014). This plan outlines the Council's commitment to delivering high-quality services that meet the needs of our community, ensuring transparency, accountability, and continuous improvement in all functional areas. By setting clear objectives and performance goals, the Council aims to enhance service delivery throughout the year, supporting the well-being and prosperity of residents across Louth.

Louth County Council Scrutiny report, NOAC Report No. 80 was published in November 2025 which sets out the most recently available performance indicators and this plan will use these, where appropriate, as the targets against which service delivery will be evaluated in 2026. The plan takes account of, and is consistent with, the Budget of €203.7m for 2026, which was adopted by the Members on 17th November 2025.

The principle service objectives are framed in this Annual Service Delivery report to reflect the re-structured Directorates as of May 2025.

- HR, Corporate and Community Delivery
- Economic Delivery
- Housing and Cultural Delivery
- Major Capital Projects and Infrastructure Delivery
- Finance and Systems Support
- Operations and Environmental Delivery

In preparing this document, the Council has therefore taken account of all plans, statements and strategies that set out the policy framework within which the Local Authority operates, and the following

1. Corporate Plan 2024 – 2029
2. Local Economic and Community Plan 2024 - 2029
3. Capital Programme 2026-2028
4. Annual Budget 2026
5. County Development Plan 2021-2027

This Annual Service Plan supports the delivery of the Vision and strategic objectives of Louth County Council's Corporate Plan 2024-2029, which provides a comprehensive roadmap for delivering high-quality, accountable and innovative public services in Louth.

Vision

*Louth.... leading the way in
sustainability, inclusivity, and
quality of life for its citizens*



Strategic Objectives

In addition, a wide range of other local, regional, and national plans statements and strategies inform and guide the Council's work, and the provisions of these plans have been considered in preparing the 2025 Annual Service Delivery Plan.

The following key strategic objectives, as adopted in our Corporate Plan, will be advanced in 2026: -





Overview of Strategic Objectives

1. Delivering Customer Focused Solutions

To continually improve the quality of our customer service, making services more accessible via innovative technologies, digitization, and customer engagement.

2. Enabling Strategic Economic Development

To facilitate investment, enterprise, tourism and economic development that enables our citizens and businesses to prosper.

3. Providing & Supporting Housing Delivery

To work with all partners to facilitate a sustainable housing strategy to meet the housing needs of the people of the County.

4. Strengthen our Communities through Empowerment and Inclusion

To develop, support and enhance the quality of life of communities, facilitate integration and inclusion for all, and deliver cultural and sports & recreational services and activities.

5. Tackling Climate Change & Promoting Sustainability

To build climate action and sustainability into our service delivery and lead the transition to a low carbon and climate resilient society.

6. Delivering on Key Infrastructure

Continue to plan, deliver and maintain key infrastructure in the County to achieve sustainable growth.

7. Supporting the Democratic Mandate

To facilitate the Elected Members in carrying out their representational role in response to the needs of the community.

8. Developing and Valuing our Staff

Commit to supporting our staff in enhancing their capabilities and fostering a culture where they are encouraged, coached and empowered.

9. Delivering Louth's place in Project Ireland 2040

Commit to developing our Regional Growth Centers of Drogheda & Dundalk



This Annual Service Delivery Plan is linked directly to the Corporate Plan and is aligned to the organisational structure of the Council and the adopted revenue budget for 2026. We recognize that our staff play a central role in implementing effective service delivery and for future proofing the organisation for ever changing and evolving requirements. Our values are at the heart of everything we do and play a vital role in how we deliver services.

Core Values





This plan sets out the key service priorities and a series of service performance measures, including targets where appropriate.

Team development plans for staff across the organization will in turn, translate the service priorities into day-to-day work programmes, objectives and activity level performance measures. Progress and achievement against service performance measures will be reported to the Council twice per year and made available on Louth County Council's website.

Louth County Council Staffing

Staffing resources available to the Council as of December 2025 are as follows:

Employee Category	Total
Managerial	7
Clerical / Administrative	354
Professional / Technical	125
Outdoor	222
Fulltime / Retained Firefighters	113
Overall Total	821

Adopted Budget 2026

In the adopted Budget for 2026, Louth County Council allocated funding to the Service Divisions outlined below, to deliver services to the public during 2026:

FIGURES FOR ANNUAL SERVICE PLAN 2026

Reference	Service Division	Exp Budget	Inc Budget
Div A	Housing	91,043,877	91,667,226
Div B	Road Transport & Safety	29,724,225	17,228,704
Div C	Water Services	6,253,178	4,865,078
Div D	Development Management	25,275,968	13,604,271
Div E	Environmental Services	26,717,757	4,843,339
Div F	Recreation & Amenity	13,493,156	1,971,310
Dir G	Agriculture, Education, Health & Welfare	1,342,504	474,809
Dir H	Miscellaneous Services	9,801,599	17,390,897
LG	Local Property Tax	0	11,966,198
RA	Rates	0	39,640,432
	TOTAL EXPENDITURE AND INCOME BUDGETS	203,652,264	203,652,264

The Adopted Annual Budget 2026 is available on the Louth County Council website [here](#).



Public Sector Duty

The Public Sector Equality and Human Rights Duty, known as 'the Duty', is a statutory obligation on all public bodies and is legislated for under Section 42 of the Irish Human Rights and Equality Commission Act, 2014. It requires a public body, in the performance of its daily functions, to eliminate discrimination, promote equality of opportunity and treatment of its staff and service users and protect the human rights of those to whom it provides services, its staff and its Elected Members.

The Duty is a positive duty that can assist organisations to both place equality and human rights in the mainstream of how they execute their functions while also giving expression to their organisational core equality and human rights values. It requires organisations to assess the equality and human rights issues of relevance to their functions, take measures to address them, and report annually on developments and achievements in that regard and so provides a process to help all of us to take an equality and human rights approach to the work we do.

This Service Delivery Plan identifies Public Sector Duty priorities and performance measures, at a departmental level for 2026, including committing to assessing where any new or existing plans, strategies or programmes are impacted by the groups identified under the Duty; to addressing any Human Rights and Equality issues identified or to conduct equality review against relevant services.



Principle Services

The principle services to be provided by Louth County Council in 2026, in line with the provisions of the adopted Budget, are set out hereunder for each Directorate.

Key performance goals and corresponding measurement methodologies are set out. Each performance goal contributes towards the achievement of the overall strategic objectives for the organisation as set out on page 5 of this plan.

1. Human Resources, Corporate and Community Delivery

The Human Resources, Corporate and Community Delivery Directorate delivers the following core functions across three key programme headings:

- Corporate Services
- Community & Sport
- Human Resources & Health and Safety

A key area of service delivery within the Corporate section is the customer service team, which has handled approximately 19,000 queries per month over the past several months. On average, 50% of these inquiries are received by telephone, 40% are addressed in person at the counter, and the remaining 10% come via email. Approximately 60% of these queries are resolved at the first point of contact.

Key high-level objectives include delivery of all the actions in the Community Element of the Local Economic Community Plan (LECP), Corporate Plan and various operational plans including the adoption of the first Outdoor Recreational Strategy, the Local Sports Plan and Play policy for the County. The new Community Safety Partnership was established in 2025 and the key focus for this partnership will be the preparation of the Community Safety Plan.

In 2026, Louth County Council will advance Healthy Ireland initiatives, and support operational and corporate strategies to enhance service effectiveness and engagement, in particularly the delivery of a fully functional CRM system with a public portal and establishment of a new website in conjunction with the IT department.

Principle Service Objectives – HR, Corporate & Community Delivery

Functional Area	Performance Goals	Measurement Methodology
Communications	Deliver a new Council Website	<ul style="list-style-type: none"> • Q1 Develop tender specification • Q2 Procurement & Evaluation • Q3 Website build & design • Q4 Launch of new Council Website
	Recruit a Digital Officer for content creation and management of digital channels (including Staff App)	<ul style="list-style-type: none"> • Q2 Officer appointed • Q3 Development of Digital Engagement Strategy
	Establish a new media buying/advertising framework to improve reach and value for money	<ul style="list-style-type: none"> • Q1 Procurement complete • Q2 New framework established



	Improve visibility and awareness of the Council by responding in a timely and efficient manner to media queries	<ul style="list-style-type: none"> • ≥90% of media queries responded to within their timeframe • ≥10% increase in Social Media interactions & followers • ≥10% increase in Number of Press Releases per year
	Strengthen internal communications to support organizational change and promotion of Corporate Core Values	<ul style="list-style-type: none"> • Monthly Staff communications commencing Q2
	Increased bilingual and inclusive communication, aligned with statutory Irish Language Scheme	<ul style="list-style-type: none"> • ≥20% increase in bilingual communications
Customer Services	In conjunction with Corporate Services deliver a fully operational CRM system for Councillors and the Public by 30 th April 2026.	<ul style="list-style-type: none"> • Training and onboarding of ≥5 priority public services (including Operations, Housing, Planning, Corporate & Customer Services).
	Increase compliance with policy response timeframes to Public CRM cases	<ul style="list-style-type: none"> • ≥85% of CRM cases that are responded to within 10 days
	Increase compliance with policy response timeframes to Elected Members CRM cases	<ul style="list-style-type: none"> • ≥80% of CRM cases that are responded to within 5 days
	Introduce customer satisfaction measurement with 2-click survey on new CRM customer portal	<ul style="list-style-type: none"> • ≥80% Customer Satisfaction
Public Sector Duty	Promotion of equality of opportunity and protection of human rights for employees, service users, members and policy beneficiaries across all functional areas	<ul style="list-style-type: none"> • Design and implement processes to ensure compliance with the duty. • Establish a new Public Sector Duty Committee to update action plan
Data Protection & Information Compliance (formerly 'Redress')	1. Ensure transparency is upheld and that all areas of Information Compliance within the Council are complied with.	<ul style="list-style-type: none"> • Maintain 100% DSAR Compliance • Increase FOI% of Redress Matters responded to within policy or required timeframes.
	2. Increase FOI statutory compliance through improved scoping, workflows and escalation	<ul style="list-style-type: none"> • ≥90% responded to within statutory timeframes
	3. Embed a consistent decision-making model to reduce Internal Review rates	<ul style="list-style-type: none"> • ≤10% Internal Reviews
	4. Strengthen DP/FOI awareness through mandatory training and practical clinics for Members and staff	<ul style="list-style-type: none"> • ≥95% staff completion of DP and FOI training • ≥95% Members completion of DP training • Quarterly clinics held
	5. Proactively publish datasets to reduce repeat FOIs	<ul style="list-style-type: none"> • Publish Quarterly data sets on website
Franchise & Meetings	1. Support local democracy and the interests of the community by assisting the role of the elected representative and maintain an accurate and up to date register of electors	<ul style="list-style-type: none"> • ≥1% Increase number of citizens registered on the Rolling Electoral Register



Administration		<ul style="list-style-type: none"> • ≥5% increase of voters registered with PPS Number, ≥1% increase registered with Date of Birth • ≥1% increase registered with Email • ≥100% increase in targeted voter-registration outreach
	2. Support democratic processes through accurate, timely meeting administration and full CRM adoption for Motions and Questions	<ul style="list-style-type: none"> • ≥98% agendas and packs issued within SO timeframes • ≥95% Minutes issued within SO timeframes • ≥95% meeting business (motions & questions) actioned in new CRM by end April • ≥85% Member portal adoption & usage by end April
Scéim na Gaeilge	1. Phased translation of priority webpages	<ul style="list-style-type: none"> • ≥4 webpages pages translated
	2. Deliver short, practical Irish training to frontline staff, supporting greetings and basic service phrases.	<ul style="list-style-type: none"> • ≥10% staff trained in service level Irish
	3. Ensuring bilingual availability of forms, statutory notices and major campaigns	<ul style="list-style-type: none"> • ≥95% forms, statutory notices and major campaigns bilingual
	4. Expand bilingual signage	<ul style="list-style-type: none"> • ≥25% increase in bilingual signage
Community Support and Development	1. Implement the actions from the Local Economic & Community Plan 2024-2029 through the LCDC.	<ul style="list-style-type: none"> • Completion of a new two-year implementation plan Number of 2026 assigned actions completed
	2. Deliver on the Goals of the PPN.	<ul style="list-style-type: none"> • Number of active groups within the PPN increased
	3. Manage & Deliver Social Inclusion functions of the Council	<ul style="list-style-type: none"> • Deliver the number of 2026 assigned actions within LECP completed • Deliver the 2026 SICAP plan within the programme parameters
	4. Deliver Rural Development Programme.	<ul style="list-style-type: none"> • The number of projects approved for funding
	5. Maximise and deliver available community funding streams	<ul style="list-style-type: none"> • The number of community projects commenced in 2026 arising from national funding streams
	6. Deliver for the youth of Louth	<ul style="list-style-type: none"> • 100% of schools to be engaged in Comhairle na nÓg.
	7. Co-ordinate environmental awareness campaigns	<ul style="list-style-type: none"> • Increase the % of schools in the green schools flag schools campaign



	8. Develop and implement County Play Policy and Outdoor Recreational Plan	<ul style="list-style-type: none"> County Outdoor Recreational plan completed and implemented as agreed County Plan Policy completed and implemented as agreed.
Integration	1. Co-ordinate response to Ukraine Humanitarian crisis and Migrant Integration	<ul style="list-style-type: none"> Deliver the required interventions with clients
Community Safety	1. Co-ordinate community safety partnership	<ul style="list-style-type: none"> Arrange the acquired number of meetings held Arrange the required number of sub-groups established
	2. Develop and implement Community Safety Plan	<ul style="list-style-type: none"> Prepare a community safety Plan
Sports Partnership and Facilities	1. Increase availability, quality and participation in Sports across the county.	<ul style="list-style-type: none"> Complete a Sports Plan Increase the no. participants at LSP Projects and Sports Programmes Monitor the Usage of Sports Facilities €s drawn down in Grants and delivered in 2026
Human Resources		
Human resources	1. Ensuring that the organisation is adequately resourced and supported to deliver the required level of public services through proactive recruitment and retention activity.	<ul style="list-style-type: none"> Staff Turnover Rate 12 month new hire retention rate % of posts filled within two months of known vacancy Candidate Satisfaction %
	2. Workforce Planning & People Strategy	<ul style="list-style-type: none"> Workforce Plan Completed Minimum of 25% of Actions Delivered People Strategy Completed Minimum of 25% % of Actions Delivered
	3. Provision of training to ensure staff are safe and have the required qualifications in undertaking their work. This includes training staff to expand competence and capacity.	<ul style="list-style-type: none"> Deliver staff training days as per programme Complete annual Mandatory Training Improve Training Net Promotor Score Public Sector Duty Training Compliance achieved
	4. Maintaining a stable working environment between management and employee representatives through positive industrial relations.	<ul style="list-style-type: none"> Minimise the Number of days lost due to industrial action



Health and Safety	1. Drive health and safety best practice through staff consultation, communication and proactive monitoring	<ul style="list-style-type: none">• Achievement of ISO 45001• Complete the Number of Internal Audits v Planned• Complete the number of toolbox number of toolbox talks carried out vs target on an annual basis• 75 % of corrective actions closed out
--------------------------	---	---



2. Economic Delivery Delivery

The Economic Delivery Directorate delivers the following core functions across a number of programme headings:

- Local Enterprise Office (LEO)
- Economic Development & Tourism
- Planning

Key High-Level objectives include delivery of Enterprise Ireland targets and metrics, measuring the number of new jobs created by LEO supported businesses, delivery of Council led economic actions as set out in the Louth LECF, delivery of the Louth Tourism Strategy 2025-2029 and elements of the Boyne Valley Tourism Strategy 2024-2030. Planning objectives include achieving core strategy targets and delivery of key infrastructure as identified in the County Development Plan.

Principle Service Objectives - Economic Delivery

Functional Area	Performance Goals	Measurement Methodology
Local Enterprise Office (LEO)		
Enabling Entrepreneurship	<ol style="list-style-type: none"> Promote and support the establishment of new businesses. Provide accessible information and resources for aspiring entrepreneurs. Offer training programmes to develop entrepreneurial skills Facilitate networking opportunities to connect entrepreneurs with mentors and peers 	<ul style="list-style-type: none"> Achieving Enterprise Ireland (EI) targets and metrics Achieve Entrepreneurship training participation numbers Increase Networking Events Feedback
Offering Business Advice	<ol style="list-style-type: none"> Deliver expert guidance to help businesses navigate challenges and seize opportunities Provide one-on-one mentoring sessions tailored to individual business needs Organise workshops and seminars on topics such as financial management, marketing, and innovation Assist businesses in developing strategic plans for growth and sustainability 	<ul style="list-style-type: none"> Achieving EI targets and metrics Track pipeline of businesses going from advice or training to financial supports Track the total number of businesses receiving one-on-one mentoring or advisory services
Providing Enterprise Supports	<ol style="list-style-type: none"> Offer financial and non-financial supports to enhance business capabilities Administer grants and funding programs to support business development Facilitate access to microfinance loans for eligible businesses 	<ul style="list-style-type: none"> Meeting EI metrics Grant Uptake - Track the number and total value of grants disbursed Digital Transformation - Measure the adoption of digital tools among businesses receiving digitalization supports Loan Approval Rates - Monitor the number of businesses successfully



	4. Provide resources for digital transformation and innovation initiatives	<p>securing microfinance loans with LEO assistance</p> <ul style="list-style-type: none"> • Success Stories - Document case studies of businesses that significantly benefitted from LEO financial and non-financial supports
Supporting Local Enterprise Development	<ol style="list-style-type: none"> 1. Contribute to the economic vitality of local communities 2. Collaborate with stakeholders to identify and address economic development opportunities 3. Support sector-specific initiatives that align with regional strengths 4. Promote sustainable business practices to ensure long-term economic health 	<ul style="list-style-type: none"> • Job Creation - Measure the number of new jobs created by LEO-supported businesses • Sector-Specific Initiative Participation - Track attendance and engagement levels in targeted sector initiatives • Collaboration Projects - Count the number of joint projects with stakeholders • Sustainability Metrics - Assess adoption of sustainable practices among supported businesses
Economic Development and Tourism		
Economic Development	Generate economic growth and diversification of local and regional economies	<ul style="list-style-type: none"> • Delivery of Council led economic actions as set out in Louth LECP 2024-2029. Detailed on pages 87-108 at the link below: https://www.louthcoco.ie/en/publications/local-economic-community-plan/ • Coordinate the Forum to meet on six occasions.
Tourism	Collaborate with Failte Ireland and other state agencies together with local operators and communities to develop and promote our tourism offering	<ul style="list-style-type: none"> • Preparation and delivery of Louth Tourism strategy 2025-2029 • Delivery of Louth element of Boyne Valley Tourism strategy 2024-2030, detailed at the link: https://www.discoverboynevalley.ie/tourism-strategy • Tourism related actions incorporated in Louth LECP 2024-2029 Detailed on pages 87-108 at the link below: https://www.louthcoco.ie/en/publications/local-economic-community-plan/



Planning and Heritage		
Development Management	1. Deliver effective and timely pre- planning	<ul style="list-style-type: none"> • Achieve four week turn around on all S247 requests • Mapping of all requests • Records available for all meetings
	2. Ensure robust decision making on planning applications within statutory time frames	<ul style="list-style-type: none"> • Meet statutory timeframes; • Number of appeals upheld (NOAC); • Successfully defend any Judicial Review taken.
Land Activation	1. Implement effective land activation tools to address dereliction, vacancy and planning health and safety in public areas	<ul style="list-style-type: none"> • Carry out inspections as required • Assist in the collection of relevant taxes and levies • Monitor the number of properties entered and removed from the Derelict Sites Register. • Increase number of Compulsory Purchase Order/Acquisitions • Monitoring of vacancy rates within County
	2. Ensure efficient management of all alleged unauthorised development	<ul style="list-style-type: none"> • Respond to the cases received • Issue warning and enforcement notices as required • Resolution of unauthorised developments where possible
Forward Planning	1. Deliver population and economic growth in line with settlement hierarchy	<ul style="list-style-type: none"> • Achieve core strategy targets • Deliver on policy objectives in CDP
	2. Ensure delivery of necessary social and physical infrastructure to support new developments	<ul style="list-style-type: none"> • Delivery of key infrastructure as identified in the Louth County Development Plan • Engagement with service and utility providers • Adequate availability of services as required



3. Housing and Cultural Delivery

Housing

The Government's 'Delivering Homes, Building Communities: 2025 – 2030' national housing plan outlines targets for local authority housing delivery with a focus on 72,000 social homes and 90,000 affordable housing supports by 2030.

Under the 'Housing for All: 2022 – 2026' plan, Louth County Council had a target of 1,376 social housing units. This target was exceeded at the end of 2025 with 1,608 units delivered. It is anticipated that a further 545 units will be delivered by the end of 2026 projecting an overall total delivery of 2,153 social housing units from 2022 – 2026.

Louth County Council will work with all partners and stakeholders to deliver on forthcoming targets under 'Delivering Homes, Building Communities, and in order to facilitate a sustainable housing strategy to meet the housing needs of the people of the County.

Key priorities for 2026 include:

- Development of a new Housing Delivery Action Plan in order to implement the requirements of 'Delivering Homes, Building Communities: 2025 – 2030'
- Secure landbank and continue to develop local authority direct build housing schemes
- Delivery of 2026 social housing programme and allocate in accordance with recently revised Allocations Scheme
- Continue to deliver affordable housing measures and supports
- Continue to maximise use of housing stock through inspection, refurbishment and investment
- Build sustainable communities by enhancing tenant engagement and addressing anti-social behaviour
- Focus on debt management
- Address the needs of people experiencing homelessness by implementing the Regional Homelessness Action Plan
- Implement the Traveller Accommodation Programme and Local Housing Strategy for Disabled Persons

Cultural Services

The Cultural Services function encompasses the Library Service, Arts Service, Archives Service and County Museum. The goal of these functions is to develop, support and enhance the quality of life of communities and to facilitate integration and inclusion for all.

The key goals and objectives for the Library Service align with strategic goals set out in Louth Library Service Development Plan and the National Public Library Strategy, 'The Library is the Place 2023-2027'.

In terms of the Arts Service the continued implementation of the Louth Arts Development Plan 2022 – 2026 and the Louth Culture & Creatively Strategy 2023 – 2027 are key. The Archive Service and the County Museum both operate their own work programmes within the wider Cultural Services brief.

Key priorities:

- Implement the actions in 'The Library is the Place' The National Public Library Strategy 2023 – 2027 - People; Spaces; Connections



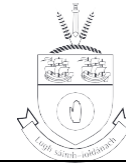
- Develop new 'Library Service Development Plan: 2026 – 2030'
- Continue to progress capital redevelopment of former Dominican Church into a statement, visionary new library for Drogheda
- Delivery of new 'Library in the Community' vehicle
- Continue to support lifelong learning through continued investment in collections
- Continue to develop and enhance the Arts Service and commence the development of new Louth Arts Development Plan
- Continue to develop a memory bank for Louth through the range of services, activities and work carried out by both the Archives Service and County Museum

Principle Service Objectives – Housing and Cultural Delivery

Functional Area	Performance Goals	Measurement Methodology
<p>Housing Supply: Social & Affordable Housing</p>	<p>1. Deliver new Social Housing units across the following programmes: Construction, Turnkey, Acquisition, Part V, Land Acquisition, Public Private Partnerships, Housing Assistance Payment, Rental Accommodation Scheme, and any such programmes arising from 'Delivering Homes, Building Communities' as appropriate.</p> <p>2. Deliver 'Starter Home' scheme options throughout the county: Affordable Housing (Louth Affordables), Vacant Property Refurbishment Grant, and Cost Rental</p> <p>3. Support Approved Housing Bodies to deliver social housing and Cost Rental units</p>	<ul style="list-style-type: none"> • Develop a new Housing Delivery Action Plan under new Government Plan 'Delivering Homes, Building Communities 2025 – 2030'. • Work with Planning Department in relation to county Housing Needs & Demands Assessment. • Deliver on current 'Housing for All' social housing targets for 2026 i.e. 177 units: • Progress Anne Street (Dundalk), Ramparts Road (Dundalk) and Rathmullen (Drogheda) schemes • Complete Boice Court (Drogheda) and Fulacht Fia (Dundalk) schemes • Complete Greenhills Grange (Drogheda) and continue to advance delivery of An Mullach (Louth Village), Ravel Drive (Dunleer) and Bakery View (Drogheda) ADPs schemes • Continue to deliver Part V and Turnkey units where opportunities present. • Deliver 5 'Louth Affordables' i.e. affordable purchase schemes throughout the county. • Deliver 4 Cost Rental schemes in conjunction with Approval Housing Bodies



Functional Area	Performance Goals	Measurement Methodology
Homeless Services	<ol style="list-style-type: none"> 1. Develop new Homelessness Action Plan (2027 – 2029). 2. Continue the roll-out of the HAP Place-finder Service. 3. Continue to deliver Housing First in conjunction with our partners. 4. Pursue innovative solutions to address homelessness in the county. 5. Lead the Northeast Regional Homeless Forum and carry out the reporting responsibilities to the Department of Housing, Local Government and Heritage. 	<ol style="list-style-type: none"> 1. Monitor the no. of entries and exits from homelessness and build on no. of tenancies sustained 2. Monitor the no. of Homeless HAP placements secured and sustained 3. Maintain no. and further support Housing First tenancies 4. Continue to consider best practice in addressing homelessness in other local authority areas and jurisdictions 5. Hold quarterly interagency Regional Homelessness Forum meetings with a view to maximising cross-organisational response to homelessness.
Addressing Vacancy: Refurbishment & Maintenance	<ol style="list-style-type: none"> 1. Maximise availability and utilisation of existing housing stock through inspection, repair and refurbishment. 2. Continue the delivery of the Energy Efficiency Retrofit Programme (EERP). 3. Ensure private rental properties meet the required standards. 	<ol style="list-style-type: none"> 1. Deliver no. of units allocated for Voids/Planned Maintenance by DHLGH in 2026 2. Deliver no. of retrofit units allocated for EERP by DHLGH for 2026 3. Achieve, and if feasible over-deliver, on DHLGH target for private rental inspections i.e. 25% of rental units 4. Continue to improve on our response time for necessary reactive maintenance repairs 5. Develop proposals for addressing vacancy & dereliction by development of social housing 6. Review methods to raise awareness of tenant obligations regarding maintenance issues 7. Reduce average re-letting time (39.93 weeks in 2024) and no. of vacant LA owned units (2.1% in 2024)
Traveller Accommodation	<ol style="list-style-type: none"> 1. Support members of the Travelling community to access social housing supports. 	<ol style="list-style-type: none"> 1. Achieve our targets in relation to no. Traveller specific units to be delivered under the Traveller Accommodation Programme in 2026 i.e. Social Housing: 4 units. 2. Hold quarterly meetings of the Local Traveller Accommodation Consultative Committee
Provide Suitable, Accessible Housing	<ol style="list-style-type: none"> 1. Provision of housing support to persons with a disability. 2. Deliver and adapt appropriate housing for disabled persons and provide grant funding. 3. Review housing options to meet the needs of a changing and aging demographic. 	<ol style="list-style-type: none"> 1. Process disabled persons grant in line with annual DHLGH funding and continue to reduce processing time 2. Deliver on DHLGH approved adaptations to local authority units 3. Continue to achieve targets as set out in national and local strategies i.e. allocation of 97 social housing units to disabled people which includes 10% of new units in schemes of 10 or more for disability 4. Hold quarterly meetings of the Housing & Disability Steering Group with a view to maximising cross-organisational response to housing for disabled persons.



<p>Tenancy Engagement & Customer Support</p>	<ol style="list-style-type: none"> 1. Provide eligible persons to access to social housing supports (incl. HAP), engage with and support existing tenants. 2. Focus on issue of rent arrears management with a view to ensuring reduction in rent arrears and fewer tenancies entering arrears situation. 3. Provide support to, and engage with, new and existing tenants and residents' committees/associations. 4. Support eligible persons to access Local Authority Home Loans. 	<ol style="list-style-type: none"> 1. Maximise use of CBL within context of various categories of allocations in line with Allocations Scheme 2. Generate downward trend in rent arrears 3. Develop new draft Tenant Engagement/Anti-Social Behaviour Strategy in conjunction with SPC and relevant stakeholders and bring to Council for consideration/adoption 4. Hold quarterly meetings of the Social Development SPC 5. Undertake the annual Social Housing Needs Assessment in accordance with DHLGH guidelines 6. Continue to develop methods/models to establish and maintain new residents' committees/associations 7. Issue Home Loans as appropriate in line with scheme criteria and within DHLGH allocation for 2026
---	--	--

Functional Area	Performance Goals	Measurement Methodology
Cultural Services		
<p>Library Service</p>	<ol style="list-style-type: none"> 1. Continue to implement the actions in 'The Library is the Place' The National Public Library Strategy 2023 – 2027 - People; Spaces; Connections including: <ul style="list-style-type: none"> • Continue to ensure that reading and literacy is at the heart of all we do. • Support lifelong learning through continued investment in collections. • Work with LGMA & stakeholders in order continue to develop the 3 national strategic initiatives i.e. Right to Read, Healthy Ireland at your Library, and Skills for Life. • Support Sustainable Development Goals and Climate Action Plan by ensuring library buildings and fleet support local authority climate action plan including energy efficiency and sustainability targets. • Ensure outreach programme has a reach to all sections of our community both young and old. 2. Progress and publish new 5-year Louth County Council Library 	<ul style="list-style-type: none"> • Aim towards a 3% increase in library visitor figures and issues (book & non-book) • Continue to increase membership figures by way of innovative programmes and outreach & stakeholder collaboration • Progress capital redevelopment of former Dominican Church into a statement, visionary new library for Drogheda with the aim for Part 8 Planning achieved • Progress procurement and operational delivery of a new 'Library in the Community' vehicle • Ensure optimum opening hours across all branches to enhance library offering • Support lifelong learning through continued investment in collections • Work towards the national target of €4 per capita spend on collections through continued investment • Continue to promote usage of <i>My Open Library</i> service in Ardee & Drogheda Libraries • Increase programmes to reach all parts of our diverse community through a wide-ranging programme of events • Pursue all funding opportunities to develop service and programming • Ensure digital offering is relevant to all out citizens • New Library Development Programme in place with measurable strategic actions.



	<p>Development Programme 2026-2030</p> <p>3. To coincide with Ireland's Presidency of the Council of the European Union from 1st July to 31st December 2026 organise a series of cultural events to mark Louth's pairing with the Embassy of Portugal</p>	<ul style="list-style-type: none"> • Cultural programme in place across Libraries & Arts to mark Ireland's Presidency of the EU
<p>Arts Service</p>	<p>Implement actions within the Arts Development plan including:</p> <ol style="list-style-type: none"> 1. Supporting Artists and Developing infrastructure. 2. Developing Arts to engage with community to enhance wellbeing 3. Promoting Louth as a great place to work, live and visit. 4. Implement actions in the Culture and Creativity strategy by the delivery the Creative Ireland programme in Co. Louth. 	<ul style="list-style-type: none"> • Bring the review of Drogheda Arts Festival to next phase • Continue the redevelopment of Ardee Festival • Implement actions under the new Public Art policy including the establishment of the Working Group and Advisory Group <ul style="list-style-type: none"> • Deliver the next phase of the Public Art programme with the commissioning of public art projects including 6 sculptures and 3 artist in residence projects. • Issue grants and bursaries to artists in line with grant schemes and as per budgetary provisions • Look at options for the development of new artist studios, workspaces or exhibition spaces. • Begin consultation for the development of a new Arts Plan as current plan expires at the end of 2026. • Implement and manage all funding opportunities under Creative Ireland both within LCC Culture Team and with external stakeholders • Look at collaborative options for additional creative Ireland funding streams such as shared island funding
<p>Archives Service</p>	<ol style="list-style-type: none"> 1. Ensure the identification of those archives which constitute a unique and valuable source of information. 2. Manage the permanent preservation of archives under optimum conditions. 3. Ensure the availability of collections. 4. Continue to progress the maintenance of the building. 	<ul style="list-style-type: none"> • Accession new collections identified • Assist staff all sections of the local authority with records retention, transfer of archives and destruction lists <ul style="list-style-type: none"> • Assist with the revision of the National Records Retention Policy • Process collections to ISAD(G) standard, pack and maintain storage space • Arrange for conservation treatment on priority items • Complete upgrade of Online Archive Catalogue • Provide and maintain access to collections and assistance to users • Review archives for digitisation • Submit application to the Historic Structures Fund for conservation works to archives building • Pursue any relevant funding streams



<p>County Museum</p>	<p>Tender for, and develop new Museum Review and Strategy 2026-2030</p> <p>2. Submit maintenance application for Museums' Standards Programme for Ireland</p> <p>3. Continue to collect, conserve and curate items in its possession, whilst also providing an outreach programme to schools and the community.</p> <p>4. Prioritise maintenance of the building and seek funding opportunities to upgrade gallery and exhibition spaces.</p>	<ul style="list-style-type: none">• Accept tenders; appoint consultant; develop and adopt Museum Strategy• Review, update and have appropriate policies adopted• Research, prepare, organise and host relevant events as per 2026 Operational Plan including events, exhibitions and lectures, workshops and walking tours• Scope out requirements to upgrade gallery area to enhance visitor experience including the identification of and application to funding agencies.• Identify suitable storage facilities to ensure the integrity of the collection not held on-site• Aim to reach 15,000 visitors in 2026
---------------------------------	---	---



4. Major Capital Projects and Infrastructure Delivery

The Directorate comprises three principal teams, namely Physical Development, Placemaking and Town Centre First. A summary of the main areas of activity undertaken by each of the three teams is outlined in the table below, followed by a brief narrative of the main activity by means of further context.

<u>Physical Development</u>	<u>Placemaking</u>	<u>Town Centre First</u>
(Head of Function – Senior Engineer)	(Head of Function – Senior Executive Officer)	(Head of Function – Town Regeneration Officer)
Capital Road projects Capital Corporate Buildings Cross Border Projects Greenways Louth Flood Defense & Coastal Erosion Projects Active Travel	Urban Regeneration Development Fund Rural Regeneration Development Fund Rural Support Schemes Playground facilities	Town Centre First Vacancy/Dereliction CPO Activation Programme

A key priority of the Council is the delivery of major capital projects and infrastructure in order to enable the development of new residential communities, the economic development of the County, and the development of Drogheda and Dundalk as regional growth centres. Projects include key capital road projects such as the Drogheda Port Access Northern Cross Route, Greenways, Active Travel and our three major Flood Relief projects.

Liaison with utility companies, most notable Uisce Eireann, is an ongoing process to ensure that any capacity constraints to development in the County are examined and prioritised for resolution. Mindful of our unique border location, a number of cross border capital projects between Louth County Council and Newry, Mourne and Down District Council have been advanced under the auspices of our Memorandum of Understanding, most notably the iconic Narrow Water Bridge project, which is due for completion in late 2027 and the recently completed Carlingford Lough Greenway – both projects representing a combined investment of over €100m.

In addition, we are working to develop and deliver county wide projects across urban and rural regeneration through a process of engagement with communities to maximise opportunities and create desirable places for people to live, work and play. Our priority regeneration projects include Westgate Vision (Drogheda), Ardee 2040, St Nicholas Quarter (Dundalk) and Living in Carlingford public realm scheme. Our Omeath public realm scheme was completed in 2024, while St Nicholas Quarter Phase 1 was completed last year.

Funding opportunities are being pursued to this end through Urban Regeneration Development Fund, Town and Village, Community Recognition Fund, Rural Regeneration Development Fund, Outdoor Recreational Infrastructure Scheme, CLAR and THRIVE funding (Town Centre First Heritage Revival Scheme). This activity is underpinned by the Town Centre First policy and the delivery of community driven Town Centre First Plans such as in Dunleer and Clogherhead.

Linked to the theme of regeneration is the issue of tackling vacancy and dereliction. To this end, attention is placed on tackling vacant/derelict properties through the URDF Call 3 fund as the focus of activity moves from the initial engagement phase with property owners to targeted direct intervention by the Council where appropriate. Separately, targeted interventions in rural towns, where dereliction is prevalent will also be considered.



Principle Service Objectives - Major Capital Projects & Infrastructure Delivery

Functional Area	Performance Goals	Measurement Methodology
Flood Defense & Coastal Erosion	1. Continue to plan and deliver key flood defense projects, in association with the OPW so as to provide protection measures to communities and business at risk from significant flood events	<ul style="list-style-type: none"> ▪ Dundalk & Blackrock Flood Relief Project – Public Participation Days held, Options Development Report complete and preferred scheme option identified ▪ Drogheda & Baltray Flood – Public Participation Day held, Options Development Report complete and preferred scheme option identified ▪ Carlingford & Greenore Flood Relief Project – advance works funding application to OPW approved and progressed, wider scheme to receive approval to commence tendering process for scheme consultants
	2. Continue to plan and deliver OPW Minor works schemes to provide for new flood defence works and coastal erosion protection to properties at risk	<ul style="list-style-type: none"> ▪ Ardee Flood Relief Minor Works completed ▪ Drummullagh/ Bellurgan/ Ballagan Coastal Protection Works completed ▪ Additional Coastal Protection projects identified, and funding applications submitted
Road & Greenway Projects	1. Continue to plan and deliver key transportation infrastructure that sustains mobility, safety, access and facilitates sustainable growth in County Louth and enhances its position along the M1 Economic Corridor	<ul style="list-style-type: none"> ▪ PANCR Phase 2 commenced and substantially completed • Funding secured for detailed design for PANCR Phase 3 with consultants appointed ▪ N53 Upgrade Commenced ▪ Boyne Enterprise Link Road Complete ▪ R178 Improvement Scheme – Detailed design phase complete ▪ R177 Armagh Link Road to R215 – consultants appointed to advance project to design and planning consent stage ▪ Rock Road footpath – Part 8 Planning process complete ▪ Narrow Water Bridge – project milestones reached as per Programme
	2. Continue to plan and delivery key cycling and walking greenway networks that sustains mobility, safety, access and facilities sustainable growth and tourism in County Louth	<ul style="list-style-type: none"> ▪ Boyne Greenway Phase 1 upgrade works complete, CPO lodged with ACP for Phase 2 and decision issued ▪ Dundalk to Carlingford Greenway – Preferred Route Corridor Phase complete



Active Travel & Sustainable Transport	1. In collaboration with key transport stakeholders and agencies, continue to plan and deliver key projects that aim to promote and support the use of sustainable transport alternatives, including walking, cycling and public transport	<ul style="list-style-type: none"> ▪ Drogheda Area Transportation Assessment complete ▪ Zerox junction element of the R132 Inner Relief Road AT project tendered and commenced ▪ Marley's lane element of the Rathmullen Road AT project tendered and commenced ▪ Six AT projects to be progressed through the Part 8 planning process ▪ Safe Routes to School Round 2 projects complete ▪ Safe Routes to School Round 3 – design phase complete ▪ Safe Routes to School Round 4 – high level Outline Delivery Plans complete ▪ Mobility Hub Pilot (Dundalk) – Part 8 planning process complete. Climate Action funding secured by the Department of Transport for the national pilot sites
---------------------------------------	--	---

Functional Area	Performance Goals	Measurement Methodology
Urban Regeneration	1. Develop and deliver projects that facilitate the creation of vibrant, sustainable communities and the rejuvenation of urban town centres	<ul style="list-style-type: none"> • Westgate Vision – application to future URDF Call 4, funding allocation received and detailed design contract awarded ▪ Longwalk Masterplan complete ▪ St Nicholas Quarter Phase 2 – Part 8 Planning process complete
Rural Regeneration	1. Develop and deliver a range of projects that meet the needs of differentiated rural areas, engaging with communities to maximise opportunities and to create desirable places for people to live, work and play.	<ul style="list-style-type: none"> ▪ Carlingford RRDF Project – Detailed design complete, application to RRDF Call 4 submitted and funding allocated for construction phase. CPO for lands required for new parking facilities complete ▪ Ardee Castle – Contractor appointed and refurbishment works advanced ▪ Design phase for Dunleer public realm commenced ▪ Ardee 2040 planning application lodged with ACP and planning consent granted
Play Facilities	<p>1. Create an effective county-wide play infrastructure through collaborative universal design which enhances and responds to needs of children and young people and delivering inclusive opportunities for play for all.</p> <p>2. Increase opportunities for play for older children / teenagers</p>	<ul style="list-style-type: none"> ▪ Part 8 planning complete for new playground facilities at The Glen and St Dominic's Park, tender process commenced and works initiated ▪ Tender process commenced for Collon playground and works initiated



Rural Capital Delivery Team	<ol style="list-style-type: none"> 1. Delivery of sustainable, accessible and community led projects 2. Increase engagement with local communities through animation and communication 3. Ensure the pursuit of all funding opportunities to revitalise town centres. 	<p>No. of successful funding applications for projects under ORIS/T&VR/CLAR</p> <p>No. of projects delivered</p>
-----------------------------	--	--

Functional Area	Performance Goals	Measurement Methodology
Town Centre First	<ol style="list-style-type: none"> 1. To work with communities to initiate and set up community-based Town Teams 2. Engage with all elements of the community ensuring all groups are included 3. Deliver community driven Town Centre First Plans that assist in creating thriving and resilient town centres 4. Assist towns in applying for funding and delivering capital projects in their rural areas 5. Create a pipeline of community driven projects throughout the County 	<ul style="list-style-type: none"> ▪ Adoption of Clogherhead Town Centre First Plan by Town Team ▪ Engagement with Town Teams in the advancement of projects as contained in Town Centre First Plans ▪ Design and Part 8 planning process complete for Dunleer public realm space (adjacent to Library) ▪ West Gate House – Detailed design complete, tender for construction completed, appointment of contractor and refurbishment works commenced
Vacant Homes	<ul style="list-style-type: none"> ▪ To actively promote and lead the uptake within the local authority area of various initiatives, schemes and funding programmes to address vacancy and bring properties into residential use ▪ To collect, monitor and assess vacancy data locally and use that data to encourage activation of properties. ▪ Co-ordinate and engage with local authority multidisciplinary teams 	<ul style="list-style-type: none"> ▪ Engagement with circa 125 vacant property owners ▪ 25 vacant properties progressed towards productive use ▪ Key derelict sites as contained in the Drogheda & Dundalk high level vacancy strategy progressed ▪ CPO process commenced on 5 vacant/derelict properties



	to assist in bringing vacant properties into productive use.	
--	--	--



5. Finance and Systems Support

The key service delivery areas within this Directorate are

- Finance Department
- Procurement
- Information Technology including cybersecurity and asset management

Due to the highly regulated and evolving rules and regulations around public procurement, a new Centralised Procurement Section was set up in 2025. The staff in this section have the skills and knowledge to ensure compliance with general procurement rules including the correct use of tender, frameworks etc. to ensure we meet the high standards of the Public Spending Code.

Principle Service Objectives – Finance and Systems Support

Functional Area	Performance Goals	Measurement Methodology
Financial Governance	<ol style="list-style-type: none"> 1. To ensure we continue to work within a strong Corporate Governance Framework, encompassing stringent audit, financial controls, procurement and risk management. 2. Enhance our financial systems to ensure continuing compliance with our ever- increasing obligations 	<ul style="list-style-type: none"> • Ensure that all recommendations from both internal and external audits are implemented
Accounts Receivable	<ol style="list-style-type: none"> 1. To maximise the income collection rates for the local authority over all income departments while working with the citizens and businesses within the county taking account of the overall economy 2. To continue with incentive schemes to assist new customers and support existing customers in the county 3. Maximise the number the number of ways the customer can interact with us through the development of ICT systems. 	<ul style="list-style-type: none"> • Target is to increase our cash collected by 5% • Increase the number of Rate Payers paying their rates in full by July by 5% ▪ Maximising the use of the new CRM System for customer interactions
Accounts Payable	<ol style="list-style-type: none"> 1. To continue to streamline the purchase to pay process and ensure that suppliers are paid in a timely manner, guaranteeing them cash flow certainty 	<ul style="list-style-type: none"> • Target is to keep the number of invoices paid within 15 days above 95%
Procurement	<ol style="list-style-type: none"> 1. To ensure compliance with Public Procurement Guidelines including Green Procurement, Socially Responsible Public Procurement, incorporating the Circular Economy and use of centralized procurement frameworks 	<ul style="list-style-type: none"> • Ensure we are in line with all requirements of the Annual NOAC Public Spending Code. • Maintain the centralised framework reporting to the OGP • Quarterly internal reporting on Procurement Compliance to Senior Management Team
	To introduce the Proc Ref system across the organisation commencing with the I/T Section	<ul style="list-style-type: none"> • To have the I/T Section operating Proc Ref by the end of Qtr 2 2026



Functional Area	Performance Goals	Measurement Methodology
Digital Services (Corporate Service & ICT)	Continue to increase the provision of digital services through the launch of a Public Portal where the public can request assistance/service, apply for service or report on. Our target for 2026 is to have at least 20 forms digitally available in 2026.	Count of digital services available online at end of 2026
	Launch a new www.louthcoco.ie website in 2026.	Agree date of new website Launch
Data	Advance the council's data-driven decision culture, expand real-time dashboards, and implement robust data governance practices.	Develop three additional map based dashboards for Housing, Planning and Finance in 2026.
Systems	To Enable the implementation of AI in line with government guidelines in a secure, ethical, and phased manner to enhance service delivery, strengthen decision-making, and support staff through responsible innovation.	Implement two AI test projects in 2026.



6. Operational and Environmental Delivery

This Directorate is new following a re-organisation in 2025 and includes the following service delivery areas:

- Roads and Local Services
- Fire Services Operations and civil defence
- Building Control
- Environmental and waste regulations
- Control of Animals

Functional Area	Performance Goals	Measurement Methodology
Control of Animals	Management of the Control of Dogs and Horses function.	<ol style="list-style-type: none"> 1. Increase the number of FPNs issued for offences under Control of Dogs 2. Monitor the number of unclaimed or surrendered dogs re-homed
Climate Action	Implement Climate Action plan	Delivery the 2026 Actions in the Climate action plan
	Implement Dundalk Decarbonizing Zone	Deliver 2026 Actions
	Develop Biodiversity Action Plan for Louth	Plan Delivered by 2026 Year end
Environmental & Waste Regulation	Implement Work programme in Waste Regulation in coordination with WERLA	Achieve 90% Compliance with RMCEI targets
	Improve performance against litter metrics	<ul style="list-style-type: none"> ▪ Increase in the number of Litter FPNs issued Improve IBAL Performance for Dundalk and Drogheda • Issue 6 Section 9 Litter Notices during 2026
	Ensure a high-quality environment through effective environmental enforcement activities.	Achieve 80% Compliance with RMCEI targets
	Ensure the protection of rivers and public waterways and use enforcement legislation where necessary to prevent pollution	Improvements in Natural Water Body Status
Rural Water	Rural Water: perform roles of advisor, regulator and grant administrator to Group Water schemes and small private supplies.	<ul style="list-style-type: none"> ▪ Delivery of MARWP targets ▪ Address 100% of Grant Application
Facilities and Energy Management	Maximise Energy Efficiency Improvement beyond 50% by 2030	Achieve 3% Improved Efficiency in 2026
	Reduce Carbon Output of the organisation by at least 51% by 2030	<ul style="list-style-type: none"> • All Fleet to Run on HVO or Electric by end 2026 • Deliver PLEEP project, revised output.



	1.9% Absolute energy use reduction year on year	<ul style="list-style-type: none"> • Building Fabric improvements and delivery of PLEEP project to achieve this.
Fleet	Electrify the small vehicle fleet.	<ul style="list-style-type: none"> • Replace 3 ICE vehicles with Electric

Functional Area	Performance Goals	Measurement Methodology
Maintenance, Upgrade & Management of a Safe Road Network	Deliver a multiannual Road Works Programme for Regional and Local Roads	<ul style="list-style-type: none"> • 72km of local and regional road network resurfaced (circa 5% of total local and regional road network) • >90% of Regional & Local Roads subject to Survey Condition Surveys within required time cycle
	Deliver a national road maintenance and repair plan in conjunction with TII	<ul style="list-style-type: none"> • 8 km of national road network resurfaced (16% of total national road network)
	Ensure a multiannual programme for bridge rehabilitation works, prioritise on infrastructure that is vulnerable to failure	<ul style="list-style-type: none"> • Works on six bridges complete
	Operate an effective Road Licensing system	<ul style="list-style-type: none"> • 100% of Road Opening Applications processed • 100% inspections conducted on approved Road Opening Licences by means of monitoring and enforcement
	Increase productive use of low energy materials, reclaimed, recycled, reused in road and footpath construction e.g. RAP, warm mixes, recycled aggregates	<ul style="list-style-type: none"> • Maximise percentage of reclaimed materials via the procurement process
Road Safety	Upgrade the public lighting network to LED and ongoing maintenance	<ul style="list-style-type: none"> • Survey and design phase of PLEEP complete • PLEEP contract to be concluded in accordance with settlement agreement
	To translate the ambition of the National Road Safety Strategy (RSA Zero Fifty) to local level with a view to reducing road accidents, fatalities and injuries	<ul style="list-style-type: none"> • Louth Road Safety Action Plan appoint Road Safety Engineer
	To implement the recommendations of the National Review of Speed Limits in respect of new default speed limits	<ul style="list-style-type: none"> • Special Speed Limit Byelaws reviewed and adopted byelaws as appropriate
	Promote road safety implementation with the Council's partners HSE, TII, AGS, DoT and Elected Members	<ul style="list-style-type: none"> • 'Road Safety Together' (RSWTG) meetings & Collision Prevention meetings (x 4) • No. of actions within Road Safety Strategy implemented
	Maximise the number of road safety engineering interventions carried out annually to reduce road traffic collisions	<ul style="list-style-type: none"> • Work programme developed and delivered by Road Safety Engineer for 2026



Severe Weather Response	To continue to strengthen our ability to provide an effective response to severe weather events, both in terms of preparedness and recovery, to minimise the impact on local communities	<ul style="list-style-type: none"> Major Emergency Training Day in May, focusing on Weather Response Winter Ready Briefing in October Interim Flood measures identified to protect people and properties
	To deliver the annual Winter Maintenance Programme	Full Winter maintenance programme delivered
Parks, Beaches & Public Realm	To provide the highest standard in the maintenance of our public parks and beaches and ensure they are excellent amenities	<ol style="list-style-type: none"> St Helena's Park, St Dominic's Park, Blackrock Community Park, Ice Hill Park and Aisling Park to retain Green Flag status Clogherhead, Port and Templeton beaches to retain Blue Flag status Seapoint Beach to retain Green Coast Flag status
	To maintain our public realm and streetscapes to a high standard of cleanliness and presentation	<ol style="list-style-type: none"> Circa 700 bins serviced on a regular basis Extent of roadside swept per annum IBAL results for Dundalk and Drogheda to achieve 'Clean to European norms' or higher

Functional Area	Performance Goals	Measurement Methodology
Fire Service Operations	Deliver an efficient and effective Fire Fighting Service in Louth.	<ul style="list-style-type: none"> improve Cost of the Fire Service as per (NOAC) criteria. Increase Mobilisation Time and Attendance Time per (NOAC) criteria
Fire Prevention	Deliver a quality Fire Prevention Service in Louth	<ul style="list-style-type: none"> Inspections and Advice and Enforcement where required organise Public Assembly Licensing
	2. Implement Fire Safety Certification for New Developments	<ul style="list-style-type: none"> Number of Applications received and not withdrawn as per (NOAC) criteria. Number of Applications decided on within the statutory period (60 days) as per (NOAC) guidelines Increase Inspections of new developments
Building Control	Implement Disabled Access Certification for New Developments	<ul style="list-style-type: none"> Increase the Number of DAC Applications received and not withdrawn Increase the Number of DAC Applications decided on within the statutory period (60 days)
	Enforce Building Regulations	Adhere to the number of inspections (Requirement is 12-15% of developments) <ul style="list-style-type: none"> All Commencement Notices checked. All Certificates of Compliance on Completion checked. cement where required
Civil Defence	Support Civil Defence to Increase Volunteer Numbers in line with National ambition	<ul style="list-style-type: none"> 10% increase in Volunteers in 2026 Increase the number of events we assist with.



Appendix 1: Performance Indicators

01/01/2024 - 31/12/2024 (Annual)

Louth County Council

Status: Closed

Topic	Indicator	Value
Housing: H1, H2 & H4 In Progress	A. Number of dwellings in the ownership of the local authority at 01/01/2024	4254
	B. Number of dwellings added to the local authority owned stock during 2024 (whether constructed or acquired)	143
	C. Number of local authority owned dwellings sold in 2024	16
	D. Number of local authority owned dwellings demolished in 2024	0
	E. Number of dwellings in the ownership of the local authority at 31/12/2024	4381
	F. Number of local authority owned dwellings planned for demolition under a DHLGH approved scheme at 31/12/2024	0
	A. The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2024	2.12 %
	The number of dwellings within their overall stock that were not tenanted on 31/12/2024	93
	A. Expenditure during 2024 on the maintenance of local authority housing compiled from 1 January 2024 to 31 December 2024, divided by the no. of dwellings in the local authority stock at 31/12/2024, i.e. the H1E less H1F indicator figure	€2217.74
	Expenditure on maintenance of local authority stock compiled from 1 January 2024 to 31 December 2024, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€9715916
	PI 2023: H1E. Number of Dwellings In Ownership at 31/12/2023	4254
	Cross-Check H1A with PI 2023 H1E	H1A Matches 2023 H1E



Housing: H3 & H5 Approved	A. The time taken from the date of vacation of a dwelling to the date in 2024 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2024	112.98 wk
	B. The cost expended on getting the dwellings re-tenanted in 2024, averaged across all dwellings re-let in 2024	€22115.37
	The number of dwellings that were re-tenanted on any date in 2024 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	89
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	10055 wk
	Total expenditure on works necessary to enable re-letting of the dwellings	€1968268
	A. Total number of registered tenancies in the LA area at 31 December 2024	7522
	B. Number of rented dwellings inspected in 2024	1718
	C. Percentage of inspected dwellings in 2024 not compliant with the Standards Regulations	99.94 %
	D. Number of dwellings deemed compliant in 2024 (including those originally deemed non-compliant)	90
	E. The number of inspections (including re-inspections) undertaken by the local authority in 2024	1812
Housing: H6 Approved	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2024	39.23 %
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2024 as recorded on the PASS system	209
	The number out of those individuals who, on 31/12/2024, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	82
Housing: H7 Approved	A. (1) Total number of houses retrofitted between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme	146
	A. (2) Number of houses that achieved a BER rating of B2 or above between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit	145



	Programme	
	A. (3) Number of heat pumps installed in those houses between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme	145
	B. Total annual energy savings in MWh from houses retrofitted between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme	2034.3 MWh
	C. Total carbon emission reduction tCo2 from houses retrofitted between 01/01/2024 and 31/12/2024 under the Social Housing Retrofit Programme	522.3
Roads: R1, R2 & R4 Approved	A. (a) The percentage of Regional roads that received a PSCI rating in the 24 month period prior to 31/12/2024	
	A. (b) The percentage of Local Primary roads that received a PSCI rating in the 24 month period prior to 31/12/2024	81.17 %
	A. (c) The percentage of Local Secondary roads that received a PSCI rating in the 24 month period prior to 31/12/2024	76.41 %
	A. (d) The percentage of Local Tertiary roads that received a PSCI rating in the 60 month period prior to 31/12/2024	44.46 %
	B. (a.1) The percentage length of Regional roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2024	
	B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2024	
	B. (a.3) The percentage length of Regional roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2024	
	B. (a.4) The percentage length of Regional roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2024	
	B. (b.1) The percentage length of Local Primary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2024	1.36 %
	B. (b.2) The percentage length of Local Primary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2024	10.39 %
	B. (b.3) The percentage length of Local Primary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2024	52.70 %
	B. (b.4) The percentage length of Local Primary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2024	16.71 %



B. (c.1) The percentage length of Local Secondary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2024	4.26 %
B. (c.2) The percentage length of Local Secondary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2024	15.74 %
B. (c.3) The percentage length of Local Secondary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2024	44.34 %
B. (c.4) The percentage length of Local Secondary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2024	12.07 %
B. (d.1) The percentage length of Local Tertiary roads that received a PSCI rating of 1-4 in the 60 month period prior to 31/12/2024	3.67 %
B. (d.2) The percentage length of Local Tertiary roads that received a PSCI rating of 5-6 in the 60 month period prior to 31/12/2024	6.69 %
B. (d.3) The percentage length of Local Tertiary roads that received a PSCI rating of 7-8 in the 60 month period prior to 31/12/2024	20.18 %
B. (d.4) The percentage length of Local Tertiary roads that received a PSCI rating of 9-10 in the 60 month period prior to 31/12/2024	13.93 %
A.1 Kilometres of regional road strengthened during 2024	4.5 km
A.2 The amount expended on regional roads strengthening work during 2024	€2925234.96
A.3 The average unit cost of regional road strengthening works per square metre (€/m ²)	€80.60
B.1 Kilometres of regional road resealed during 2024	13.4 km
B.2 The amount expended on regional road resealing work during 2024	€540567.26
B.3 The average unit cost of regional road resealing works per square metre (€/m ²)	€5.91
C.1 Kilometres of local road strengthened during 2024	8.5 km
C2. The amount expended on local road strengthening work during 2024	€2257944.76
C.3 The average unit cost of local road strengthening works per square metre (€/m ²)	€42.57
D.1 Kilometres of local road resealed during 2024	54.5 km
D.2 The amount expended on local road resealing work during 2024	€2897134.47
D.3 The average unit cost of local road resealing works per square metre (€/m ²)	€9.80



	A. Total number of T2, T2 ¹ , T3, T4s issued by the local authority between 01/01/2024 and 31/12/2024	755
	B. Total number of T5 notifications received from licence holders between 01/01/2024 and 31/12/2024	870
	C. Percentage of licences that have been reviewed by the local authority prior to entering the Guarantee Period	35.00 %
	D. Percentage of licences that have been subject of an inspection prior to entering the Guarantee Period	4.00 %
Motor Tax: R3 Approved	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2024	82.94 %
Water: W1 & W2 Approved	Percentage of drinking water in private schemes in compliance with statutory requirements	99.40 %
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	100 %
	How many local authority registered schemes were monitored in 2024	16
	Total number of registered schemes in 2024	16
Waste: E1 In Progress	A. The number of households which availed of a 3-bin service offered by a licensed operator at 31/12/2024	32506
	B. The percentage of households within the local authority that the number at A represents	65.89 %
Environmental Pollution: E2 Approved	A. Total number of pollution cases in respect of which a complaint was made during 2024	1721
	A. Number of pollution cases closed from 01/01/2024 to 31/12/2024	1637
	A. Total number of pollution cases on hands at 31/12/2024	113
	The opening number of pollution cases carried forward from the year end 2023	29
	(PI 2023 Return) Total number of pollution cases on hand at 31/12/2023	137
	Cross-check opening no. cases carried forward from 2023 with PI 2023 cases on hand at EOY	Opening no. of cases does not match the PI 2023 no. cases on hand at EOY



Litter Pollution: E3 In Progress	A1. The percentage of the area within the local authority that when surveyed in 2024 was unpolluted or litter free	6 %
	A2. The percentage of the area within the local authority that when surveyed in 2024 was slightly polluted	56 %
	A3. The percentage of the area within the local authority that when surveyed in 2024 was moderately polluted	28 %
	A4. The percentage of the area within the local authority that when surveyed in 2024 was significantly polluted	10 %
	A5. The percentage of the area within the local authority that when surveyed in 2024 was grossly polluted	0 %
Green Flag Status: E4 Approved	A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2024	35.87 %
	Schools which attained a Green Flag for the first time in 2024	0
	Schools which renewed their Green Flag in 2024	19
	Schools which held a Green Flag from 2023 and therefore do not require renewal until 2025	14
Energy Efficiency: E5 In Progress	A. The cumulative percentage of energy savings achieved by 31/12/2024 relative to baseline year (2009)	-52.42 %
Public Lighting: E6 Approved	A. Total annual consumption of the public lighting system	5284.88 MWh
	B. Average wattage of each public light	90.57 W
	C. Percentage of the total system that LED lights represent	62.08 %
	Number of LED lights in the public lighting system	8960
	Number of non-LED lights in the public lighting system	5472
Climate Change: E7 Approved	1 a) Does the local authority have a designated (FTE) Climate Action Coordinator?	Yes
	1 b) Does the local authority have a designated (FTE) Climate Action Officer?	Yes
	2. Does the local authority have a climate action team?	Yes



Planning: P1 Approved	A. Buildings inspected as a percentage of new buildings notified to the local authority	4.02 %
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 01/01/2024 to 31/12/2024 by a builder or developer on the local authority	2587
	Number of new buildings notified to the local authority in 2024 that were the subject of at least one on-site inspection during 2024 undertaken by the local authority	104
Planning: P2 & P3 Approved	A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2024	71
	B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority	83.10 %
	Number of determinations confirming the local authority's decision (either with or without variation)	59
	A. Total number of planning cases referred to or initiated by the local authority in the period 01/01/2024 to 31/12/2024 that were investigated	256
	B. Total number of investigated cases that were closed during 2024	237
	C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	0 %
	D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations	39.24 %
	E. Percentage of the cases at B that were closed due to enforcement proceedings	60.76 %
	F. Total number of planning cases being investigated as at 31/12/2024	341
	Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	0
	Number of cases at B that were resolved to the local authority's satisfaction through negotiations	93
	Number of cases at B that were closed due to enforcement proceedings	144
	Planning: P4 & P5 Approved	A. The 2024 Annual Financial Statement (AFS) Programme D data divided by the population of the



	local authority area per the 2022 Census	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2024	€4680274
	A. The percentage of applications for fire safety certificates received in 2024 that were decided (granted or refused) within two months of their receipt	69.05 %
	B. The percentage of applications for fire safety certificates received in 2024 that were decided (granted or refused) within an extended period agreed with the applicant	22.62 %
	The total number of applications for fire safety certificates received in 2024 that were not withdrawn by the applicant	84
	The number of applications for fire safety certificates received in 2024 that were decided (granted or refused) within two months of the date of receipt of the application	58
	The number of applications for fire safety certificates received in 2024 that were decided (granted or refused) within an agreed extended time period	19
Fire Service: F1 Approved	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2024 divided by the population of the local authority area per the 2022 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€86.21
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2024	€12044325
Fire Service: F2 & F3 Approved	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	1.15 min
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	4.24 min
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	1.24 min
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	4.46 min
	A. Percentage of cases in respect of fire in which first	76.89 %



	attendance at scene is within 10 minutes	
	B. Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	20.0 %
	C. Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes	3.11 %
	D. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	51.56 %
	E. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	43.06 %
	F. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	5.38 %
	Total number of call-outs in respect of fires from 01/01/2024 to 31/12/2024	610
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	469
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	122
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	19
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 01/01/2024 to 31/12/2024	353
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	182
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	152
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	19
Library Service: L1 Approved	A. Number of visits to libraries per head of population for the local authority area per the 2022 Census	1.73
	B. Number of items issued to library borrowers in the year	310030
	C. Library active members per head of population	0.16
	D. Number of registered library members in the year	16867
	Number of visits to its libraries from 01/01/2024 to 31/12/2024 per automatic counters if used	241771
Library Service: L2	A. The Annual Financial Statement (AFS) Programme	€27.95



Approved	F data for 2024 divided by the population of the local authority area per the 2022 Census		
	B. The annual per capita expenditure on collections over the period 01/01/2024 to 31/12/2024	€1.28	
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2024	€3904257	
	B. The annual expenditure on new stock acquired by the library in the year	€178759.59	
Youth and Community: Y1 & Y2 Approved	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	94.74 %	
	Total number of second level schools in the local authority area at 31/12/2024	19	
	Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2024	18	
	A. The number of organisations included in the County Register at 31/12/2024 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	24.56	
	Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2024	619	
	Total number of those organisations that registered for the first time in 2024	86	
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	152	
	Corporate: C1, C2, C4 & C5 Approved	A. The wholetime equivalent staffing number as at 31 December 2024	718.15
		A. Percentage of paid working days lost to sickness absence through medically certified leave in 2024	4.21 %
		B. Percentage of paid working days lost to sickness absence through self-certified leave in 2024	0.45 %
Total number of working days lost to sickness absence through medically certified leave in 2024		7565.85 day	
Total number of working days lost to sickness absence through self-certified leave in 2024		750 day	
Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2024		10 day	
Number of unpaid working days lost to sickness absence included within the total of medically		706.78 day	



	certified sick leave days in 2024	
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	64 absences of 20 days or more in 2024
	A. All ICT expenditure in the period from 01/01/2024 to 31/12/2024, divided by the WTE no.	€4511.79
	Total ICT expenditure in 2024	€3240140.29
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	1.86
	Total Revenue expenditure from 01/01/2024 to 31/12/2024 before transfers to or from reserves	174064323
Corporate: C3 Approved	A. The per capita total page views of the local authority's websites in 2024	8.67
	B. The per capita total number of followers at end 2024 of the local authority's social media accounts (if any)	0.70
	The cumulative total page views of all websites operated by the local authority for the period from 01/01/2024 to 31/12/2024 obtained from a page tagging on-site web analytics service or equivalent	1211100
	The total number of social media users who, at 31/12/2024, were following the local authority on any social media sites	97328
	The number of social media accounts operated by the local authority	41
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	
Finance: M1 to M4 Approved	A. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€1007413
	B. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€2370230
	C. Cumulative surplus/deficit balance at 31/12/2022 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€3962840
	D. Cumulative surplus/deficit balance at 31/12/2023 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€4159761
	E. Cumulative surplus/deficit balance at 31/12/2024 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€4338577
	F. Cumulative surplus or deficit at 31/12/2024 as a	2.42 %



percentage of Total Income in 2024 from the Income and Expenditure Account Statement of the AFS	
G. Revenue expenditure per capita in 2024	€1245.96
H. Revenue expenditure per capita in 2024 excluding significant out of county/shared service expenditure	
The 2024 Total Income figure from the Income and Expenditure Account Statement of the AFS	€179289372
The 2024 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€174064323
The 2024 Revenue expenditure excluding county/shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services and is only applicable to Dublin City, Laois and Limerick	
A. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	63.0 %
A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	81.0 %
A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	85.0 %
B. (a) Collection level of Rates in Appendix 7 of the AFS for 2021	76.0 %
B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021	84.0 %
B. c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021	88.0 %
C. a) Collection level of Rates in Appendix 7 of the AFS for 2022	83.0 %
C. b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2022	84.0 %
C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2022	86.0 %
D. (a) Collection level of Rates in Appendix 7 of the AFS for 2023	87.0 %
D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2023	83.0 %
D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2023	87.0 %
E. (a) Collection level of Rates in Appendix 7 of the AFS for 2024	87 %
E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2024	84 %
E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2024	87 %
E. (d) Collection level of HAP SSC for 2024	
A. Per capita total cost of settled claims for 2024	€19.78



	IPB Insurance: Number of notified claims for 2024	257
	IPB Insurance: Number of settled claims for 2024	206
	IPB Insurance: Total cost of settled claims for 2024	€2762926.92
	Total cost of claims settled under excess for 2024	€0
	Self-insured: Number of notified claims for 2024	0
	Self-insured: Number of settled claims for 2024	0
	Self-insured: Total cost of settled claims for 2024	€0
	A. Overall central management charge as a percentage of total expenditure on revenue account	12.60 %
	B. Total payroll costs as a percentage of revenue expenditure	31.72 %
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€21935626
	Total payroll costs from Appendix 1 of the AFS for 2024 (including Salaries, Wages and Pensions)	€55208104
Economic Development: J1 to J5 Approved	A. The number of jobs created with assistance from the Local Enterprise Office during the period 01/01/2024 to 31/12/2024 per 100,000 of population	17.90
	The number of jobs created with assistance from the Local Enterprise Office during the period 01/01/2024 to 31/12/2024	25.0
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2024 per 100,000 of population	27.92
	B. The number of trading online vouchers that were drawn down in 2024 per 100,000 of population	9.31
	The number of trading online voucher applications approved by the Local Enterprise Office in 2024	39
	The number of those trading online vouchers that were drawn down in 2024	13
	A. The number of participants who received mentoring during the period 01/01/2024 to 31/12/2024 per 100,000 of population	512.52
	The number of participants who received mentoring during the period 01/01/2024 to 31/12/2024	716
	A. Does the local authority have a current tourism strategy?	
	B. Does the local authority have a designated Tourism Officer?	Yes
	The spend on local economic development by the local authority in 2024 per head of population	€218.44
	The spend on local economic development by the local authority in 2024	€30517013

