



Comhairle Contae **Lú**
Louth County Council





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Introduction

The Annual Service Delivery Plan is prepared in accordance with the provisions of Section 134 (A) of the Local Government Act 2001 (as inserted by section 50 of the Local Government Reform Act 2014). This requires that each local authority prepares an Annual Service Delivery Plan, identifying the services intended to be provided by it to the public.

The Plan sets out the principal services that the local authority will continue or intends to deliver in the relevant year. It also includes the objectives and priorities for the delivery of each of these services. The plan is prepared on an annual basis for each financial year, having regard to best practice in service delivery and the performance standards intended to be met in the delivery of these services. The plan takes account of, and is consistent with, the Budget for 2025, which was adopted by the Members on 18th November 2024. The Plan also sets out the most recently available performance indicators which were for 2023. These will be used where appropriate, as part of the targets against which service delivery will be evaluated in 2025.

The Corporate Plan sets out the Mission, Corporate Objectives, and Supporting Strategies of Louth County Council over the 5-year term of office of the Council. The Annual Service Delivery Plan guided by those supporting strategies, sets out the main service objectives and priorities for each individual year. The delivery of these service objectives is supported through more detailed Team Plans at functional area level and Personal Development Plans at individual staff member level.

In preparing this document, the Council has therefore taken account of all plans, statements and strategies that set out the policy framework within which the Local Authority operates, and the following:

- Corporate Plan 2024 – 2029
- Local Economic and Community Plan 2024 - 2029
- Capital Programme 2024-2027
- Annual Budget 2025
- County Development Plan 2021 - 2027



Strategic Objectives

In addition, a wide range of other local, regional, and national plans statements and strategies inform and guide the Council's work, and the provisions of these plans have been considered in preparing the 2025 Annual Service Delivery Plan.

The following key strategic objectives, as adopted in our Corporate Plan, will be advanced in 2025: -





Overview of Strategic Objectives

1. Delivering Customer Focused Solutions

To continually improve the quality of our customer service, making services more accessible via innovative technologies, digitization, and customer engagement.

1. Enabling Strategic Economic Development

To facilitate investment, enterprise, tourism and economic development that enables our citizens and businesses to prosper.

2. Providing & Supporting Housing Delivery

To work with all partners to facilitate a sustainable housing strategy to meet the housing needs of the people of the County.

3. Strengthen our Communities through Empowerment and Inclusion

To develop, support and enhance the quality of life of communities, facilitate integration and inclusion for all, and deliver cultural and sports & recreational services and activities.

4. Tackling Climate Change & Promoting Sustainability

To build climate action and sustainability into our service delivery and lead the transition to a low carbon and climate resilient society.

5. Delivering on Key Infrastructure

Continue to plan, deliver and maintain key infrastructure in the County to achieve sustainable growth.

6. Supporting the Democratic Mandate

To facilitate the Elected Members in carrying out their representational role in response to the needs of the community.

7. Developing and Valuing our Staff

Commit to supporting our staff in enhancing their capabilities and fostering a culture where they are encouraged, coached and empowered.

8. Delivering Louth's place in Project Ireland 2040

Commit to developing our Regional Growth Centers of Drogheda & Dundalk



Louth County Council Staffing

Staffing resources available to the Council as at December 2024 are as follows:

Employee Category	Total
Managerial	6
Clerical / Administrative	317
Professional / Technical	142
Outdoor	229
Fulltime / Retained Firefighters	97
Overall Total	791

Adopted Budget 2025

In the adopted Budget for 2025, Louth County Council allocated funding to the Service Divisions outlined below, to deliver services to the public during 2025:

Reference	Service Division	Exp Budget	Inc Budget
A01	Maintenance & Improvement of LA Housing Units	16,303,628	7,997,616
A02	Housing Assessment, Allocation and Transfer	1,128,271	26,981
A03	Housing Rent and Tenant Purchase Administration	1,212,924	14,714,104
A04	Housing Community Development Support	959,925	51,583
A05	Administration of Homeless Service	9,623,158	8,558,334
A06	Support to Housing Capital Prog.	3,873,839	2,475,048
A07	RAS and Leasing Programme	31,791,630	33,377,656
A08	Housing Loans	2,099,272	1,055,552
A09	Housing Grants	5,451,237	4,564,148
A11	Agency & Recoupable Services	626,523	232,262
A12	HAP Programme	612,736	631,940
B01	NP Road - Maintenance and Improvement	518,246	338,413
B02	NS Road - Maintenance and Improvement	488,467	179,781
B03	Regional Road - Maintenance and Improvement	8,113,776	4,989,658
B04	Local Road - Maintenance and Improvement	12,237,555	6,939,362
B05	Public Lighting	2,205,815	83,089
B06	Traffic Management Improvement	521,000	0
B07	Road Safety Engineering Improvement	634,552	192,286
B08	Road Safety Promotion & Education	518,783	50,025
B09	Car Parking	1,500,843	2,768,688
B10	Support to Roads Capital Prog	1,227,521	15,522
B11	Agency & Recoupable Services	625,140	1,056,765
C01	Water Supply	4,394,202	4,157,774
C02	Waste Water Treatment	1,895,560	1,778,605
C03	Collection of Water and Wastewater Charges	67,597	58,042



C04	Public Conveniences	401,448	5,354
C05	Admin of Group and Private Installations	253,344	91,505
C06	Support to Water Capital Programme	422,786	375,534
C07	Agency & Recoupable Services	103,335	90,773
D01	Forward Planning	1,082,499	66,070
D02	Development Management	3,225,857	994,393
D03	Enforcement	1,162,045	37,073
D04	Industrial and Commercial Facilities	766,435	705,402
D05	Tourism Development and Promotion	855,468	3,958
D06	Community and Enterprise Function	10,526,248	9,127,151
D07	Unfinished Housing Estates	472,719	355,434
D08	Building Control	480,542	103,216
D09	Economic Development and Promotion	6,995,573	3,939,817
D10	Property Management	0	36,750
D11	Heritage and Conservation Services	372,973	152,863
E01	Landfill Operation and Aftercare	1,619,210	93,866
E02	Recovery & Recycling Facilities Operations	162,633	57,130
E03	Waste to Energy Facilities Operations	523,960	11,504
E05	Litter Management	1,415,571	123,350
E06	Street Cleaning	3,455,288	59,893
E07	Waste Regulations, Monitoring and Enforcement	860,578	294,348
E08	Waste Management Planning	22,500	0
E09	Maintenance of Burial Grounds	693,768	140,220
E10	Safety of Structures and Places	430,442	166,666
E11	Operation of Fire Service	13,038,295	2,063,474
E12	Fire Prevention	472,025	462,151
E13	Water Quality, Air and Noise Pollution	520,083	206,095
E14	Agency & Recoupable Services	0	0
E15	Climate Change and Flooding	1,734,545	795,539
F01	Leisure Facilities Operations	353,000	60,000
F02	Operation of Library and Archival Service	4,389,975	139,914
F03	Outdoor Leisure Areas Operations	2,572,934	44,672
F04	Community Sport and Recreational Development	2,916,047	1,183,980
F05	Operation of Arts Programme	2,316,480	518,995
F06	Agency & Recoupable Services	0	0
G02	Operation and Maintenance of Piers and Harbours	719,631	203,558
G03	Coastal Protection	14,259	0
G04	Animal Welfare Service	674,381	253,856
G05	Educational Support Services	23,000	11,795
G06	Agency & Recoupable Services	0	0



H01	Profit & Loss Machinery Account	1,894,476	1,720,869
H03	Administration of Rates	3,742,329	487,127
H04	Franchise Costs	282,695	15,200
H05	Operation of Morgue and Coroner Expenses	349,537	5,414
H06	Weighbridges	1,500	0
H07	Operation of Markets and Casual Trading	59,760	12,035
H08	Malicious Damage	5,000	5,000
H09	Local Representation & Civic Leadership	1,625,212	5,000
H10	Motor Taxation	1,161,852	46,277
H11	Agency & Recoupable Services	189,945	15,463,617
LG	Local Government Fund / General Purpose Grant	0	11,366,198
RA	Rates	0	35,598,115
		<u>183,994,384</u>	<u>183,994,384</u>

The adoption of the Annual Service Delivery Plan is a reserved function of the Elected Members of Louth County Council. Our Annual Report will include an assessment of our delivery of services during the year when compared with this Service Delivery Plan including reference to any National Performance Indicator.

The plan below outlines the Principle Services and Actions for each Programme Group and the Objectives and Priorities for each of these actions in 2025.



Principle Services to be provided by Louth County Council in 2025, in line with the provisions of the adopted Budget

Organisational Development

The Organisational Development Directorate delivers the following core functions across several programme headings:

- Community & Sport
- Human Resources & Health and Safety
- Corporate Services
- Animal Control & Welfare
- Environmental Services including Rural Water

Key High-Level objectives include delivery of all the actions in the Community Element of the Local Economic Community Plan (LECP), Corporate Plan and various operational plans.

Financial Resources – Organisational Development

The table below sets out the Principal Services to be delivered and the budgetary provision adopted by the Members of Louth County Council in Budget 2025 to fund these services:

Reference	Service Division	EXP Budget	INC Budget
C01	Water Supply	2,894,086	4,025,125
C02	Waste Water Treatment	1,182,079	1,722,925
C03	Collection of Water and Wastewater Charges	16,700	54,969
C05	Admin of Group and Private Installations	218,072	88,942
C06	Support to Water Capital Programme	152,028	358,259
C07	Agency & Recoupable Services	19,500	86,231
D06	Community and Enterprise Function	9,815,243	8,952,719
D09	Economic Development and Promotion (Part thereof)	2,206,188	2,078,262
D10	Property Management	0	36,750
E01	Landfill Operation and Aftercare	1,401,868	85,000
E02	Recovery & Recycling Facilities Operations	5,000	1,000
E03	Waste to Energy Facilities Operations	312,954	0
E05	Litter Management	1,065,973	117,500
E07	Waste Regulations, Monitoring and Enforcement	443,262	266,100
E08	Waste Management Planning	22,500	0
E10	Safety of Structures and Places (Part thereof)	110,237	0
E11	Operation of Fire Service (Part thereof)	47,000	0
E13	Water Quality, Air and Noise Pollution	401,291	201,100
E15	Climate Change and Flooding	1,691,429	793,180
F01	Leisure Facilities Operations	353,000	60,000



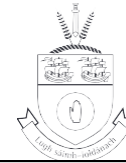
F02	Operation of Library and Archival Service (Part thereof)	85,000	0
F03	Outdoor Leisure Areas Operations	88,500	0
F04	Community Sport and Recreational Development	2,160,549	1,170,074
F05	Operation of Arts Programme (Part thereof)	67,000	0
G04	Animal Welfare Service	387,814	246,100
G05	Educational Support Services	23,000	11,795
H01	Profit & Loss Machinery Account	1,640,981	1,716,920
H04	Franchise Costs	183,451	10,000
H09	Local Representation & Civic Leadership	1,625,212	5,000
H10	Motor Taxation	601,005	20,000
H11	Agency & Recoupable Services	45,000	546,350
J01	Corporate Building Costs	2,932,435	0
J02	General Corporate Services	2,838,626	0
J04	Print & Post Room Services	150,000	0
J05	Human Resources Function	2,018,498	0
		37,205,481	22,654,301

Principle Service Objectives – Organisational Development

Functional Area	Performance Goals	Measurement Methodology	Strategic Objectives
Community			
Community Support and Development	1. Implement the actions from the Local Economic & Community Plan 2024-2029 through the LCDC.	• Number of 2025 assigned actions completed.	1, 2, 3, 4, 5, 6, 7, 8, 9
	2. Deliver on the Goals of the PPN.	• Number of active groups within the PPN	1, 2, 3, 4, 5, 6, 7, 8, 9
	3. Manage & Deliver Social Inclusion functions of the Council	• Number of 2025 assigned actions within LECP completed	1, 2, 3, 4, 5, 6, 7, 8, 9
	4. Deliver Rural Development Programme.	• Number of 2025 assigned Targets in Local Development Strategy completed	1, 2, 3, 4, 5, 6, 7, 8, 9
	5. Maximise and deliver available community funding streams	• Number of Community Projects commenced in 2025 arising from national funding streams	1, 2, 3, 4, 5, 6, 7, 8, 9
	6. Deliver for the youth of Louth	• 100% of Schools to be engaged in Comhairle na nÓg.	1, 2, 3, 4, 5, 6, 7, 8, 9



	7. Co-ordinate Environmental Awareness Campaigns	• % Schools in Green Flag Schools Campaign	1, 2, 3, 4, 5, 6, 7, 8, 9
	8. Develop and Implement County Play & Recreation Plan.	• Play Policy to be developed and agreed in 2025 • Outdoor Recreation Plan to be developed and agreed in 2025	1, 2, 3, 4, 5, 6, 7, 8, 9
Integration	1. Co-ordinate response to Ukraine Humanitarian crisis and Migrant Integration	• Number of interventions with clients	1, 4, 7, 8
Community Safety	1. Co-ordinate Community Safety Partnership	• Establish Committee and implement a Meeting Structure for 2025	1, 4
	2. Develop and Implement Local Community Safety Plan	• Prepare a Community Safety Plan	1, 4
PEACEPLUS	1. Co-ordinate PEACEPLUS Partnership. 2. Deliver on Actions in PEACEPLUS Action Plan	• % of 2025 assigned Actions delivered	1, 2, 4, 5, 6, 7, 8, 9
Sports			
Sports Partnership & Facilities	1. Increase availability, quality, and participation in Sports across the county	• Complete a Sports Plan • No. of Participants at LSP Projects and Sports Programmes. • Usage of Sports Facilities • €s drawn down in Grants and delivered in 2025	1, 4, 6, 9
Human Resources			
Human Resources	1. Ensuring that the organisation is adequately resourced and supported to deliver the required level of public services through proactive recruitment and retention activity.	• Number of Competitions run in 2025. • Number of Appointments made in 2025 • % of posts filled within two months of known vacancy	8
	2. Provision of training to ensure staff are safe and have the required qualifications in undertaking their work. This includes training staff to expand competence and capacity.	• Numbers of staff training days delivered • Number of Training courses delivered	8
	3. Maintaining a stable working environment between management and employee representatives through positive industrial relations.	• Number of days lost due to industrial action	8



Health & Safety			
Health & Safety	1. Drive health and safety best practice through staff consultation, communication, and proactive monitoring	<ul style="list-style-type: none"> • % Reduction in Number of reportable accidents • % Reduction in Number of non-reportable accidents • Number of toolbox talks carried out vs target on an annual basis 	8
Corporate Services			
Communication	1. Improve visibility and awareness of the Council by proactively promoting our role and our achievements in the delivery of our projects and services	<ul style="list-style-type: none"> • % increase in Social Media interactions & followers • % increase in Number of Press Releases per year 	1,2,4,5,7
	2. Improve visibility and awareness of the Council by responding in a timely and efficient manner to media queries	<ul style="list-style-type: none"> • % of media queries responded to within their timeframe 	1,2,4,5,7
	3. Improve visibility and awareness of the Council by developing new and innovative channels of communication, both internally and externally	<ul style="list-style-type: none"> • Number of new communication channels established 	1,2,4,5,7
		<ul style="list-style-type: none"> • Establish number of actions in Programme for Government that are actionable by Louth County Council • % of those actions that are implemented 	2,3,5,6,9
		<ul style="list-style-type: none"> • % of CRM cases that are addressed within our published timeframes 	1,4,7
Redress	1. Ensure transparency is upheld and that all areas of Redress within the Council are complied with.	<ul style="list-style-type: none"> • % of Redress Matters responded to within policy or required timeframes. 	1,4,7
	2. Continue to support a strong auditing system, risk control and corporate governance.	<ul style="list-style-type: none"> • Number of Internal Audits completed. • % of outstanding audit recommendations closed out 	1,4,7
Franchise & Meetings Administration	1. Support local democracy and the interests of the community by assisting the role of the elected representative and maintain an accurate and up to date register of electors	<ul style="list-style-type: none"> • % of CRM cases from elected members addressed within our policy timelines • Number of citizens registered on the Rolling Electoral Register • % of voters with PPS Number, Date of Birth and Eircode 	1,4,7



Animal Control and Welfare Services			
Control of Animals	1. Management of the Control of Dogs and Horses function.	<ul style="list-style-type: none"> • Number of FPNs issued for offences under Control of Dogs • % of unclaimed or surrendered dogs re-homed 	1,2,5
Sustainability			
Climate Action	1. Implement Climate Action plan	• % of 2025 Actions delivered	1,2,4,5,9
	2. Prepare for development of next Climate Action Plan	• % of plan complete	1,2,4,5,9
	3. Implement Dundalk Decarbonizing Zone	• % of Actions delivered	1,2,4,5,9
Environmental & Waste Regulation	1. Implement best practice based on 'Circular Economy', Implement a Waste Action Plan for Louth County Council	• Achieve 80% Compliance with RMCEI targets	4,5
	2. Improve performance against litter metrics	<ul style="list-style-type: none"> • % increase in the number of Litter FPNs issued • Improve IBAL Performance for Dundalk and Drogheda 	4,5
	3. Ensure a high-quality environment through effective environmental enforcement activities.	• Achieve 80% Compliance with RMCEI targets	4,5
	4. Ensure the protection of rivers and public waterways and use enforcement legislation where necessary to prevent pollution	• improvements in Natural Water Body Status	4,5
	5. Rural Water: perform roles of advisor, regulator and grant administrator to Group Water schemes and small private supplies.	• Delivery of MARWP targets	1,2,3,4,5,6
Facilities and Energy Management	1. Maximise Energy Efficiency Improvement beyond 50% by 2030	• Install 20 Solar Panel solutions on our buildings in 2025	5,8
	2. Reduce Carbon Output of the organisation by at least 51% by 2030	• Replace 5 boiler arrangements in our buildings with ground/air heat pumps in 2025	5,8
	3. 1.9% Absolute energy use reduction year on year	• Install 20 Solar Panel solutions on our buildings in 2025	5,8
Fleet	1. Electrify the small vehicle fleet.	• Replace 20 of our diesel vehicles with electric vehicles in 2025	5,8
	2. Move all large vehicles to more sustainable fuel through the lifetime of this plan	• All remaining diesel vehicles to be moved to HVO in 2025	5,8



Social Development

Housing

The Government's 'Housing for All' plan outlines targets for local authority housing delivery. Louth County Council is currently exceeding the target of just over 1,300 newly constructed units and will continue to do so up to the end of the plan in 2026. 78% of the social housing delivery target has already been delivered with a significant number of units to be delivered in 2025 and 2026.

Louth County Council will work with all partners to facilitate a sustainable housing strategy to meet the housing needs of the people of the County.

Key priorities for 2025 include:

- Continued delivering of the 'Housing for All' Strategy targets for County Louth
- Work with key stakeholders to deliver a wide range of housing options including an enhanced focus on Affordable Housing
- Address the needs of people experiencing homelessness by implementing the Homelessness Action Plan
- Secure landbank for future housing provision
- Continue to maximise use of housing stock through inspection, repair and refurbishment
- Implement the Traveller Accommodation Programme and Local Housing Strategy for Disabled Persons including associated targets under each plan
- Build sustainable communities

Cultural Services

Louth County Council Cultural Services encompasses the Library Service, Arts Service, Archives Service and County Museum. The offering is significant with the goal of developing, supporting and enhancing the quality of life of communities and facilitating integration and inclusion for all.

The key goals and objectives for the Library Service align with strategic goals set out in Louth Library Service Development Programme 2020 – 2025 and the new National Public Library Strategy, 'The Library is the Place 2023-2027'. For the Arts Service the continued implementation of the Louth Arts Development Plan 2022 – 2026 is key as well as the implementation of the Louth Culture & Creativity Strategy 2023 – 2027. The Archive Service and the County Museum both operate their own work programmes within the wider Cultural Services brief.

Key priorities:

- Implement the actions in 'The Library is the Place' The National Public Library Strategy 2023 – 2027 - People; Spaces; Connections
- Progress capital redevelopment of former Dominican Church into a statement, visionary new library for Drogheda
- Support lifelong learning through continued investment in collections
- Progress procurement of a new 'Library in the Community' vehicle
- Continue to develop Right to Read, Healthy Ireland at your Library, and Skills for Life national initiatives
- Continue to develop and enhance the Arts Service which supports a vibrant arts infrastructure in Louth
- Manage the identification, preservation and availability of the county's public and private archives
- Develop a Memory Bank for Louth through the services and work carried out by both the County Archives and County Museum

Financial Resources – Social Development

The table below sets out the Principal Services to be delivered and the budgetary provision adopted by the Members of Louth County Council in Budget 2025 to fund these services:



Reference	Service Division	EXP Budget	INC Budget
A01	Maintenance & Improvement of LA Housing Units	15,142,286	7,926,777
A02	Housing Assessment, Allocation & Transfer	580,076	800
A03	Housing Rent and Tenant Purchase Administration	695,703	14,691,753
A04	Housing Community Development Support	635,993	34,599
A05	Administration of Homeless Service	9,424,000	8,550,100
A06	Support to Housing Capital Prog.	3,202,254	2,443,519
A07	RAS and Leasing Programme	31,719,737	33,376,125
A08	Housing Loans	1,961,203	1,051,890
A09	Housing Grants	5,306,456	4,557,668
A11	Agency & Recoupable Services	379,935	220,000
A12	HAP Programme	328,386	620,000
D06	Community & Enterprise Function (Social Development element)	141,051	141,051
F02	Operation of Library and Archival Service	2,967,900	54,290
F05	Operation of Arts Programme	1,578,987	308,006
		74,063,967	73,976,578

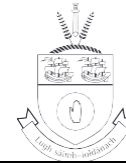


Principle Service Objectives – Social Development

Functional Area	Performance Goals	Measurement Methodology	Strategic Objectives
Housing			
Housing Supply: Social & Affordable Housing	<ol style="list-style-type: none"> 1. Deliver new Social Housing units across the following programmes: Construction, Turnkey, Acquisition, Part V, Land Acquisition, Affordable Dwelling Purchase Schemes, Public Private Partnerships, Housing Assistance Payment, Rental Accommodation Scheme, Leasing (including Repair and Lease Scheme), and Buy and Renew Scheme. 2. Support Approved Housing Bodies to deliver social housing units and Cost Rental units across the following programmes: CALF, CAS, SLS and CREL. 3. Pursue opportunities for joint venture initiatives. 	<ul style="list-style-type: none"> • Deliver on DHLGH targets for 2025 i.e. no. of units to be delivered across the various mechanisms: <ul style="list-style-type: none"> ○ Social – 172 ○ Affordable – 55 ○ Leasing – 3 ○ RAS – 15 ○ R&L – 2 • Complete Muirhevnamór infill scheme – 11 units • Complete Phase 2 of Boice Court and Phase 1 of Mount Avenue direct build schemes • Advance on-site delivery of 4 x ADPs schemes – 271 units • Commence on-site delivery of Point Road, Dundalk scheme – 44 units) 	2, 3, 4, 5, 6, 8, 9
Homeless Services	<ol style="list-style-type: none"> 1. Implement the Homelessness Action Plan 2. Continue the roll-out of the HAP Place-finder Service. 3. Continue to deliver Housing First in conjunction with our partners. 4. Pursue innovative solutions to address homelessness in the county. 5. Lead the Northeast Regional Homeless Forum and carry out the reporting responsibilities to the Department of Housing, Local Government and Heritage. 	<ul style="list-style-type: none"> • Monitor the no. of entries and exits from homelessness and build on no. of tenancies sustained • Monitor the no. of Homeless HAP placements secured and sustained • Maintain no. and further support Housing First tenancies • Review best practice in addressing homelessness in other local authority areas and jurisdictions • Hold quarterly interagency Regional Homelessness Forum meetings 	1, 3, 4, 7, 8
Addressing Vacancy: Refurbishment & Maintenance	<ol style="list-style-type: none"> 1. Maximise availability and utilisation of existing housing stock through inspection, repair and refurbishment. 2. Continue the delivery of the Energy Efficiency Retrofit Programme (EERP). 3. Ensure private rental properties meet the required standards. 	<ul style="list-style-type: none"> • Deliver no. of units allocated for Voids/Planned Maintenance by DHLGH in 2025 – 54 • Deliver no. of retrofit units allocated for EERP by DHLGH in 2025 – 140 units • Achieve DHLGH target for private rental inspections – 1,881 • Continue to improve on our response time for necessary 	1, 2, 3, 4, 5, 6, 7, 8



		<p>reactive maintenance repairs</p> <ul style="list-style-type: none"> • Review methods to raise awareness of tenant obligations regarding maintenance issues • Continue to reduce average re-letting time (34.5 weeks in 2023) and no. of vacant LA owned units (2.9% in 2023) 	
Traveller Accommodation	<p>1. Support members of the Travelling community to access social housing supports.</p>	<ul style="list-style-type: none"> • Achieve our targets in relation to no. Traveller specific units to be delivered under the Traveller Accommodation Programme in 2025 i.e. Social Housing: 10 units and Group Housing: 4 units 	<p>1, 3, 4, 5, 6, 8</p>
Provide Suitable, Accessible Housing	<p>1. Provision of housing support to persons with a disability.2. Deliver and adapt appropriate housing for disabled persons and provide grant funding.3. Review housing options to meet the needs of a changing and aging demographic.</p>	<ul style="list-style-type: none"> • Process disabled persons grant in line with annual DHLGH funding and continue to reduce processing time • Deliver on DHLGH approved adaptations to local authority units • Continue to achieve targets as set out in national and local strategies i.e. 10% of new units in schemes of 10 or more for disability 	<p>1, 2, 3, 4, 5,6, 7, 8,</p>
Tenancy Engagement & Customer Support	<p>1. Provide eligible persons with access to social housing supports, engage with and support existing tenants. 2. Provide support to, and engage with, new and existing tenants and residents' committees/associations. 3. Support eligible persons to access Local Authority Home Loans.</p>	<ul style="list-style-type: none"> • Maximise use of CBL within context of various categories of allocations • Bring draft revised Allocation Scheme to SPC and Council for consideration and adoption • Undertake the annual Social Housing Needs Assessment in accordance with DHLGH guidelines • Consider methods/models to establish and maintain new residents' committees/associations • Issue Home Loans as appropriate in line with scheme criteria and within DHLGH allocation for 2025 	<p>1, 2, 3, 4, 7, 8,</p>



CULTURAL SERVICES			
Library Service	<p>1. Implement the actions in 'The Library is the Place' The National Public Library Strategy 2023 – 2027 - People; Spaces; Connections including:</p> <ul style="list-style-type: none"> • Continue to ensure that reading and literacy is at the heart of all we do. • Support lifelong learning through continued investment in collections. • Work with LGMA & stakeholders in order continue to develop the 3 national strategic initiatives i.e. Right to Read, Healthy Ireland at your Library, and Skills for Life. • Support Sustainable Development Goals and Climate Action Plan by ensuring library buildings and fleet support local authority climate action plan including energy efficiency and sustainability targets. • Ensure outreach programme has a reach to all sections of our community both young and old. 	<ul style="list-style-type: none"> • Continue to increase visitor & membership figures by way of innovative programmes and outreach & stakeholder collaboration • Progress capital redevelopment of former Dominican Church into a statement, visionary new library for Drogheda • Progress procurement of a new 'Library in the Community' vehicle • Ensure optimum opening hours across all branches to enhance library offering • Support lifelong learning through continued investment in collections • Continue to build on the annual per capita expenditure on collections 	1, 2, 4, 5, 6, 7, 8, 9
Arts Service	<p>1. Continue to develop and enhance the Arts Service which supports a vibrant arts infrastructure in the county and wider region.</p> <p>2. Promote a society which values the arts and recognises their positive contribution to individuals and communities.</p> <p>3. Deliver the Creative Ireland programme in Co. Louth.</p>	<ul style="list-style-type: none"> • Complete review of Drogheda Arts Festival • Commence review of Ardee Festival • Bring draft New Public Art (Percent for Art) policy to SPC and Council for consideration and adoption • Implement school's programme • Issue grants and bursaries awarded in line with schemes and as per budgetary provisions • Develop new artist studio and workspaces • Implement and manage all funding opportunities under Creative Ireland both within LCC Culture Team and with external stakeholders 	1, 2, 4, 5, 7, 8
Archives Service	<p>1. Manage the identification, preservation and availability of the County's public and private archives.</p> <p>2. Identify those archives which constitute a unique and valuable source of information.</p> <p>3. Permanently preserve archives under optimum conditions.</p> <p>4. Provide access to collections.</p>	<ul style="list-style-type: none"> • Upgrade archive cataloguing system • Complete project on digitalisation of Drogheda Corporation minute books • County Archivist to input into review of National Records 	1, 2, 4, 5, 7, 8



	5. Continue to prioritise the maintenance of the building.	<p>Retention Policy and Procedures</p> <ul style="list-style-type: none"> • Maximise no. of collections available • Work with all sections in terms of records retention, transfer and deduction 	
County Museum	<p>1. Development of a Memory Bank for County Louth through the services and work carried out by both the County Archives and County Museum in presenting to future generations the nature of life as experienced by their predecessors.</p> <p>2. The County Museum will continue to collect, conserve and curate items in its possession, whilst also providing an outreach programme to schools and the community.</p> <p>3. Prioritise maintenance of the building and seek funding opportunities to upgrade gallery and exhibition spaces.</p>	<ul style="list-style-type: none"> • Increase no., and range of, events, exhibitions and lectures • Ongoing programming of workshops and tours to coincide with specific notable events • Scope out requirements to upgrade gallery area to enhance visitor experience • Identify suitable storage facilities to ensure the integrity of the collection not held on-site 	1, 2, 4, 5, 7, 8



Placemaking & Physical Development

The Placemaking and Physical Development Directorate manages many of the most visible services provided by the Council across three core teams, namely Roads & Local Services, Placemaking and Physical Development.

Roads & Local Services deliver on the annual Road Works Programme, which primarily centres on the maintenance and improvement of the regional and local road network in the County, but also includes bridge rehabilitation projects, drainage works and traffic calming measures. Street cleaning, maintenance of our award-winning public parks and playgrounds, harbours and piers and the upkeep of several cemeteries across the county are also delivered through our Roads & Local Services team, while a key operational role in the Council’s overall response to severe weather events is provided through this team.

Our Placemaking Team is working to develop and deliver county-wide projects across urban and rural regeneration through a process of engagement with communities to maximise opportunities and create desirable places for people to live, work and play.

The team is also delivering a number of new and enhanced playgrounds responding to local needs, delivering inclusive and accessible play for all, and developing opportunities for older children/teenagers.

In addition, the implementation of the government’s Town Centre First policy at local level is being delivered through the Placemaking team, with the establishment and support to Town Centre First Town Teams and the development of Town Centre First Plans.

The pursuit of funding is the key to project delivery, and the section is developing expertise on the identification, compilation and submission of high-quality focused applications to a variety of schemes such as: Urban Regeneration Development Fund; Town and Village; Community Recognition Fund; Rural Regeneration Development Fund and Outdoor Recreational Infrastructure Scheme.

The Physical Development team are providing key infrastructural projects to enable the development of new residential communities, the economic development of the County, and the development of Drogheda and Dundalk as regional growth centres. Projects include key capital road projects, greenways, Active Travel and Flood Relief projects. In addition, a number of cross border capital projects between Louth County Council and Newry, Mourne and Down District Council are being advanced through our Physical Development team.

Financial Resources – Placemaking & Physical Development

The table below sets out the Principal Services to be delivered and the budgetary provision adopted by the Members of Louth County Council in Budget 2025 to fund these services:

Reference	Service Division	EXP Budget	INC Budget
B01	NP Road - Maintenance and Improvement	388,992	334,700
B02	NS Road - Maintenance and Improvement	281,090	172,742
B03	Regional Road - Maintenance and Improvement	7,020,229	4,908,860
B04	Local Road - Maintenance and Improvement	10,934,656	6,832,784
B05	Public Lighting	2,093,024	80,425
B06	Traffic Management Improvement	521,000	0
B07	Road Safety Engineering Improvement	548,467	187,800
B08	Road Safety Promotion & Education	393,788	36,680
B09	Car Parking	156,680	3,200
B10	Support to Roads Capital Prog	965,714	0



B11	Agency & Recoupable Services	491,099	1,047,785
C04	Public Conveniences	349,202	1,320
D02	Development Management	4,000	5,000
D03	Enforcement	0	5,000
D09	Economic Development and Promotion	1,028,911	161,384
E02	Recovery & Recycling Facilities Operations	140,220	55,000
E06	Street Cleaning	2,893,932	0
E09	Maintenance of Burial Grounds	587,635	129,000
F03	Outdoor Leisure Areas Operations	2,106,824	12,000
G02	Operation and Maintenance of Piers and Harbours	460,372	201,000
G03	Coastal Protection	14,259	0
H01	Profit & Loss Machinery Account	107,097	0
H06	Weighbridges	1,500	0
H07	Operation of Markets and Casual Trading	41,821	10,500
H11	Agency & Recoupable Services	0	50,000
J01	Corporate Building Costs	610,981	0
		32,141,493	14,235,180



Principle Service Objectives Placemaking & Physical Development

Functional Area	Performance Goals	Measurement Methodology	Strategic Objectives
Physical Development			
Flood Defence & Coastal Erosion	1. Continue to plan and deliver key flood defence projects, in association with the OPW so as to provide protection measures to communities and business at risk from significant flood events	<ul style="list-style-type: none"> ▪ Dundalk Flood Relief Project – Options Phase complete ▪ Drogheda & Baltray Flood Relief Project – Options Phase complete 	2, 3, 4, 5, 6
	2. Continue to plan and deliver OPW Minor works schemes to provide for new flood defence works and coastal erosion protection to properties at risk	<ul style="list-style-type: none"> ▪ Ardee Flood Relief Scheme – application made for flood relief minor works ▪ Drummullagh/ Bellurgan/ Ballagan Minor Works Schemes completed 	2, 3, 4, 5, 6
Road & Greenway Projects	1. Continue to plan and deliver key transportation infrastructure that sustains mobility, safety, access and facilitates sustainable growth in County Louth and enhances its position along the M1 Economic Corridor	<ul style="list-style-type: none"> ▪ PANCR Phase 2 commenced ▪ N53 Upgrade Commenced ▪ Boyne Enterprise Link Road Complete ▪ R178 Improvement Scheme – Option Phase complete ▪ Narrow Water Bridge – project milestones reached as per Programme 	2, 3, 4, 5, 6, 9
	2. Continue to plan and delivery key cycling and walking greenway networks that sustains mobility, safety, access and facilities sustainable growth and tourism in County Louth	<ul style="list-style-type: none"> ▪ Carlingford to Newry Greenway Complete ▪ Boyne Greenway funding secured ▪ Dundalk to Carlingford Greenway – Preferred Route Phase complete 	2, 4, 5, 6, 9
Active Travel & Sustainable Transport	1. In collaboration with key transport stakeholders and agencies, continue to plan and deliver key projects that aim to promote and support the use of sustainable transport alternatives, including walking, cycling and public transport	<ul style="list-style-type: none"> ▪ Drogheda Area Transportation Assessment complete ▪ Dundalk Pathfinder commenced ▪ Drogheda Pathfinder tender process complete ▪ Safe Routes to School Round 2 projects complete ▪ Safe Routes to School Round 3 – design phase complete 	2, 3, 4, 5, 6
Public Realm			
Urban Regeneration	1. Develop and deliver projects that facilitate the creation of vibrant, sustainable communities and the rejuvenation of urban town centres	<ul style="list-style-type: none"> ▪ Westgate Vision – Planning approval received, successful capital allocation from URDF Call 4 application and detailed design contract awarded ▪ St Nicholas Quarter Phase 1 complete 	4, 5, 6, 7, 8



		<ul style="list-style-type: none"> Long Walk Masterplan – Draft design complete 	
Rural Regeneration	<ol style="list-style-type: none"> Develop and deliver a range of projects that meet the needs of differentiated rural areas, engaging with communities to maximise opportunities and to create desirable places for people to live, work and play. 	<ul style="list-style-type: none"> Carlingford RRDF Project – draft detailed design complete Ardee Castle – Contractor appointed and works commenced RRDF Call 4 – Successful design phase allocations for Dunleer and Louth village projects respectively Ardee 2040 planning application lodged with ABP 	4, 5, 6, 7
Play Facilities	<ol style="list-style-type: none"> Create an effective county-wide play infrastructure through collaborative universal design which enhances and responds to needs of children and young people and delivering inclusive opportunities for play for all. Increase opportunities for play for older children/teenagers 	<ul style="list-style-type: none"> Part 8 planning complete for new playground facilities at The Glen and St Dominic's Park and tender process commenced 	4, 5, 6, 7
Rural Capital Delivery Team	<ol style="list-style-type: none"> Delivery of sustainable, accessible and community led projects Increase engagement with local communities through animation and communication Ensure the pursuit of all funding opportunities to revitalise town centres. 	<ul style="list-style-type: none"> No. of successful funding applications for projects under ORIS/T&VR/CRF No of projects delivered 	4, 5, 6, 7
Town Centre First			



Town Centre First	<ol style="list-style-type: none"> 1. To work with communities to initiate and set up community-based Town Teams 2. Engage with all elements of the community ensuring all groups are included 3. Deliver community driven Town Centre First Plans that assist in creating thriving and resilient town centres 4. Assist towns in applying for funding and delivering capital projects in their rural areas 5. Create a pipeline of community driven projects throughout the County 	<ul style="list-style-type: none"> ▪ Completion of Clogherhead Town Centre First Plan ▪ Completion of town centre Health Checks for Castlebellingham and Collon ▪ Design and Part 8 complete for Dunleer public realm space (adjacent to Library) ▪ Thrive capital funding application submitted (Westgate House, Drogheda) 	4, 5, 6, 8
Vacant Homes	<ol style="list-style-type: none"> 1. To actively promote and lead the uptake within the local authority area of various initiatives, schemes and funding programmes to address vacancy and bring vacant properties into residential use 2. To collect, monitor and assess vacancy data locally and use that data to encourage activation of properties 3. Co-ordinate and engage with local authority multidisciplinary teams to assist in bringing vacant properties into productive use. 	<ul style="list-style-type: none"> ▪ Engagement with circa 125 vacant property owners ▪ 25 vacant properties progressed towards productive use ▪ High level strategy for key derelict sites in Drogheda & Dundalk complete ▪ CPO process commenced on 5 vacant/derelict properties 	3, 4, 5, 6, 8
Roads & Local Services			
Maintenance, Upgrade & Management of a Safe Road Network	<ol style="list-style-type: none"> 1. Deliver a multiannual Road Works Programme for Regional and Local Roads 	<ul style="list-style-type: none"> ▪ 72km of local and regional road network resurfaced (circa 5% of total local and regional road network) ▪ >90% of Regional & Local Roads subject to Survey Condition Surveys within required time cycle 	1, 2, 6
	<ol style="list-style-type: none"> 2. Deliver a national road maintenance and repair plan in conjunction with TII 	<ul style="list-style-type: none"> ▪ 8 km of national road network resurfaced (16% of total national road network) 	1, 2, 6
	<ol style="list-style-type: none"> 3. Ensure a multiannual programme for bridge rehabilitation works, prioritise on infrastructure that is vulnerable to failure 	<ul style="list-style-type: none"> ▪ Works on six bridges complete 	1, 2 6



	4. Operate an effective Road Licensing system	<ul style="list-style-type: none"> ▪ Circa 900 Road Opening Applications processed ▪ Circa 700 inspections conducted on approved Road Opening Licences by means of monitoring and enforcement 	1, 2, 6
	5. Develop strategy on EV charging infrastructure and implement EV charging infrastructure in public spaces in the county	<ul style="list-style-type: none"> ▪ EV Strategy complete and implementation plan drafted 	1, 2, 6
	6. Increase productive use of low energy materials, reclaimed, recycled, reused in road and footpath construction eg RAP, warm mixes, recycled aggregates	<ul style="list-style-type: none"> ▪ Percentage of RAP and Warm mixes deployed in Louth's Roads Programme 	1, 2, 6
	7. Upgrade the public lighting network to LED and ongoing maintenance	<ul style="list-style-type: none"> ▪ Survey and design phase of PLEEP complete ▪ Faults within PL network to be within 1% of total PL stock 	1, 2, 6
Road Safety	1. To translate the ambition of the National Road Safety Strategy (RSA Zero Fifty) to local level with a view to reducing road accidents, fatalities and injuries	<ul style="list-style-type: none"> ▪ Louth Road Safety Action Plan complete 	1, 5, 6
	2. To implement the recommendations of the National Review of Speed Limits in respect of new default speed limits	<ul style="list-style-type: none"> ▪ Special Speed Limit Byelaws reviewed and adopted byelaws as appropriate 	1, 5, 6
	3. Promote road safety implementation with the Council's partners HSE, TII, AGS, DoT and Elected Members	<ul style="list-style-type: none"> ▪ 'Road Safety Together' (RSWTG) meetings & Collision Prevention meetings (x 4) ▪ No. of actions within Road Safety Strategy implemented 	1, 5, 6
	4. Maximise the number of road safety engineering interventions carried out annually in order to reduce road traffic collisions	<ul style="list-style-type: none"> ▪ 11 Safety Improvement Works schemes completed ▪ 5 Traffic Calming Measures schemes completed 	1, 5, 6
Severe Weather Response	1. To continue to strengthen our ability to provide an effective response to severe weather events, both in terms of preparedness and recovery, so as to minimise the impact on local communities	<ul style="list-style-type: none"> ▪ No. of Severe Weather Events responded to ▪ Annual 'Snow' and 'Severe Weather' briefings to operational staff by means of preparedness 	1, 5, 6, 10
	2. To deliver the annual Winter Maintenance Programme	<ul style="list-style-type: none"> ▪ 450km of road network treated across 6 routes ▪ Circa 80 'call outs' per winter season 	1,6



Parks, Beaches & Public Realm	1. To provide the highest standard in the maintenance of our public parks and beaches and ensure they are excellent amenities for all to enjoy	<ul style="list-style-type: none"> ▪ St Helena’s Park, St Dominic’s Park, Blackrock Community Park, Ice Hill Park and Aisling Park to retain Green Flag status ▪ Clogherhead, Port and Templeton beaches to retain Blue Flag status ▪ Seapoint Beech to retain Green Coast Flag status 	1, 4, 5, 6, 10
	2. To maintain our public realm and streetscapes to a high standard of cleanliness and presentation	<ul style="list-style-type: none"> ▪ Circa 700 bins serviced on a regular basis ▪ Extent of roadside swept per annum ▪ IBAL results for Dundalk and Drogheda to achieve ‘Clean to European norms’ or higher 	1, 4, 5, 6, 10



Strategic Economic Development

The Strategic Economic Development Directorate is made up of the following key work area

- Local Enterprise Office (LEO)
- Economic Development & Tourism
- Fire Service & Building Control
- Planning

Key High-Level objectives include delivery of all the actions in the Community Element of the Local Economic Community Plan (LECP), Corporate Plan and various operational plans.

Financial Resources – Strategic Economic Development

The table below sets out the Principal Services to be delivered and the budgetary provision adopted by the Members of Louth County Council in Budget 2025 to fund these services:

Reference	Service Division	EXP Budget	INC Budget
D01	Forward Planning	678,675	43,700
D02	Development Management	2,179,102	929,500
D03	Enforcement	700,872	3,500
D04	Industrial and Commercial Facilities	714,685	705,000
D05	Tourism Development and Promotion	787,003	0
D07	Unfinished Housing Estates	434,349	353,000
D08	Building Control	331,594	95,000
D09	Economic Development and Promotion	2,959,035	1,654,000
D11	Heritage and Conservation Services	281,895	147,545
E07	Waste Regulations, Monitoring and Enforcement	0	3,000
E10	Safety of Structures and Places	258,198	163,500
E11	Operation of Fire Service	10,872,963	1,823,000
E12	Fire Prevention	293,237	451,000
F05	Operation of Arts Programme	400,000	200,000
H03	Administration of Rates	70,000	0
		20,961,608	6,571,745



Principle Service Objectives Strategic Economic Development

Functional Area	Performance Goals	Measurement Methodology	Strategic Objectives
Local Enterprise Office (LEO)			
Enabling Entrepreneurship	<ol style="list-style-type: none"> Promote and support the establishment of new businesses. Provide accessible information and resources for aspiring entrepreneurs. Offer training programmes to develop entrepreneurial skills Facilitate networking opportunities to connect entrepreneurs with mentors and peers 	<ul style="list-style-type: none"> Achieving Enterprise Ireland (EI) targets and metrics Entrepreneurship training participation numbers Networking Events Feedback 	2
Offering Business Advice	<ol style="list-style-type: none"> Deliver expert guidance to help businesses navigate challenges and seize opportunities Provide one-on-one mentoring sessions tailored to individual business needs Organise workshops and seminars on topics such as financial management, marketing, and innovation Assist businesses in developing strategic plans for growth and sustainability 	<ul style="list-style-type: none"> Achieving EI targets and metrics Track pipeline of businesses going from advice or training to financial supports Track the total number of businesses receiving one-on-one mentoring or advisory services 	2
Providing Enterprise Supports	<ol style="list-style-type: none"> Offer financial and non-financial supports to enhance business capabilities Administer grants and funding programs to support business development Facilitate access to microfinance loans for eligible businesses Provide resources for digital transformation and innovation initiatives 	<ul style="list-style-type: none"> Meeting EI metrics Grant Uptake - Track the number and total value of grants disbursed Digital Transformation - Measure the adoption of digital tools among businesses receiving digitalization supports Loan Approval Rates - Monitor the number of businesses successfully securing microfinance loans with LEO assistance Success Stories - Document case studies of businesses that significantly benefitted from LEO financial and non-financial supports 	2



<p>Supporting Local Enterprise Development</p>	<p>1. Contribute to the economic vitality of local communities</p> <p>2. Collaborate with stakeholders to identify and address economic development opportunities</p> <p>3. Support sector-specific initiatives that align with regional strengths</p> <p>4. Promote sustainable business practices to ensure long-term economic health</p>	<ul style="list-style-type: none"> • Job Creation - Measure the number of new jobs created by LEO-supported businesses • Sector-Specific Initiative Participation - Track attendance and engagement levels in targeted sector initiatives • Collaboration Projects - Count the number of joint projects with stakeholders • Sustainability Metrics - Assess adoption of sustainable practices among supported businesses 	<p>2</p>
<p>Economic Development and Tourism</p>			
<p>Economic Development</p>	<p>Generate economic growth and diversification of local and regional economies</p>	<p>Delivery of Council led economic actions as set out in Louth LECP 2024-2029. Detailed on pages 87-108 at the link below: https://www.louthcoco.ie/en/publications/local-economic-community-plan/</p> <p>Coordinate the Forum to meet on six occasions.</p>	<p>2, 9</p>
<p>Tourism</p>	<p>Collaborate with Failte Ireland and other state agencies together with local operators and communities to develop and promote our tourism offering</p>	<ul style="list-style-type: none"> • Preparation and delivery of Louth Tourism strategy 2025-2029; • Delivery of Louth element of Boyne Valley Tourism strategy 2024-2030, detailed at the link: https://www.discoverboynevalley.ie/tourism-strategy • Tourism related actions incorporated in Louth LECP 2024-2029 Detailed on pages 87-108 at the link below: https://www.louthcoco.ie/en/publications/local-economic-community-plan/ 	<p>2</p>
<p>Planning</p>			
<p>Development Management</p>	<p>1. Deliver effective and timely pre-planning</p>	<ul style="list-style-type: none"> • Achieve four week turn around on all S247 requests • Mapping of all requests • Records available for all meetings 	<p>1, 9</p>
	<p>2. Ensure robust decision making on planning applications within statutory time frames</p>	<ul style="list-style-type: none"> • Meet statutory timeframes; • Number of appeals upheld (NOAC): • Successfully defend any Judicial Review taken. 	<p>1</p>



Land Activation	1. Implement effective land activation tools to address dereliction, vacancy and planning health and safety in public areas	<ul style="list-style-type: none"> •Inspections •Collection of relevant taxes & levies •Number of properties entered and removed from the Derelict Sites Register. •Number of Compulsory Purchase Order/Acquisitions • Monitoring of vacancy rates within County 	2,9
	2. Ensure efficient management of all alleged unauthorised development	<ul style="list-style-type: none"> •Number of cases received •Number of warning and enforcement notices issued •Resolution of unauthorised developments 	1
Forward Planning	1. Deliver population and economic growth in line with settlement hierarchy	<ul style="list-style-type: none"> •Achieve core strategy targets •Deliver on policy objectives in CDP 	2,3,4,5,6,9
	2. Ensure delivery of necessary social and physical infrastructure to support new developments	<ul style="list-style-type: none"> •Delivery of key infrastructure as identified in the Louth County Development Plan •Engagement with service and utility providers •Adequate availability of services as required 	2,3,4,5,6,9
Fire Service and Building Control			
Fire Service Operations	1. Deliver an efficient and effective Fire Fighting Service in Louth.	<ul style="list-style-type: none"> • Cost of the Fire Service (NOAC) •Mobilisation Time (NOAC) •Attendance Time (NOAC) 	1,4
Fire Prevention	1. Deliver a quality Fire Prevention Service in Louth	<ul style="list-style-type: none"> •Inspections and Advice •Enforcement where required •Public Assembly Licensing 	4
	2. Implement Fire Safety Certification for New Developments	<ul style="list-style-type: none"> • Number of Applications received and not withdrawn (NOAC) • Number of Applications decided on within the statutory period (60 days) (NOAC) •Inspections of new developments 	4
Building Control	1. Implement Disabled Access Certification for New Developments	<ul style="list-style-type: none"> • Number of DAC Applications received and not withdrawn •Number of DAC Applications decided on within the statutory period (60 days) •Inspections 	4



	2. Enforce Building Regulations	Number of inspections (Requirement is 12-15% of developments) •All Commencement Notices checked. •All Certificates of Compliance on Completion checked. •Enforcement where required	1
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Support Services

Support Services covers Finance, Information Technology and Procurement. The finance section is responsible for ensuring the financial stability of the organisation through our financial management systems. It manages the financial processes including accounts payable and receivable and is responsible for reporting on the financial position of the organisation including the Annual Financial Statement, Annual Budgets and regular reporting to central government.

The Information Technology section manages all technology resources to ensure that the organisation maximises the use of IT hardware and software securely, effectively and efficiently. They support over 1,300 IT devices and 80 software packages. They are responsible for the data and cyber security of the organisation and they assist sections with research and data gathering through the use of Geographic Information systems.

The procurement section supports all areas of the organisation promoting procurement requirements and best practice, enhancing compliance with local and national policy and EU procurement rules.

Financial Resources – Support Services

The table below sets out the Principal Services to be delivered and the budgetary provision adopted by the Members of Louth County Council in Budget 2025 to fund these services:

Reference	Service Division	EXP Budget	INC Budget
B09	Car Parking	1,074,350	2,754,900
D02	Development Management	5,000	0
D04	Industrial and Commercial Facilities	45,000	0
D09	Economic Development and Promotion	35,456	0
F04	Community Sport and Recreational Development	340,000	0
G02	Operation and Maintenance of Piers and Harbours	165,000	0
H03	Administration of Rates	3,021,478	445,100
H05	Operation of Morgue and Coroner Expenses	310,822	0
H08	Malicious Damage	5,000	5,000
H11	Agency & Recoupable Services	144,945	14,867,267
J01	Corporate Building Costs	678,500	0
J02	General Corporate Services	102,554	0
J03	Information & Communication Technology	2,613,194	0
J04	Print & Post Room Services	180,000	0
J05	Human Resources Function	346,148	0
J06	Finance Function	1,649,041	0
J07	Pensions and Lump Sum Costs	8,905,347	1,520,000
LG	Local Government Fund / General Purpose Grant	0	11,366,198
RA	Rates	0	35,598,115
		19,621,835	66,556,580



Principle Service Objectives Support Services

Functional Area	Performance Goals	Measurement Methodology	Strategic Objectives
Financial Governance	1. To ensure we continue to work within a strong Corporate Governance Framework, encompassing stringent audit, financial controls, procurement and risk management. 2. Enhance our financial systems to ensure continuing compliance with our ever- increasing obligations	<ul style="list-style-type: none"> ▪ Ensure that all recommendations from both internal and external audits are implemented 	1
Accounts Receivable	1. To maximise the income collection rates for the local authority over all income departments while working with the citizens and businesses within the county taking account of the overall economy 2. To continue with incentive schemes to assist new customers and support existing customers in the county 3. Maximise the number the number of ways the customer can interact with us through the development of ICT systems.	<ul style="list-style-type: none"> ▪ Target is to increase our cash collected by 5% ▪ Increase the number of Rate Payers paying their rates in full by July by 5% ▪ Introducing the online payment system 	1
Accounts Payable	1. To continue to streamline the purchase to pay process and ensure that suppliers are paid in a timely manner, guaranteeing them cash flow certainty	<ul style="list-style-type: none"> ▪ Target is to increase the number of invoices paid with 15 days to 95% 	1
Procurement	1. To ensure compliance with Public Procurement Guidelines including Green Procurement, Socially Responsible Public Procurement, incorporating the Circular Economy and use of centralized procurement frameworks	<ul style="list-style-type: none"> ▪ Ensure we are in line with all requirements of the Annual NOAC Public Spending Code. ▪ Maintain the centralized framework reporting to the OGP ▪ Quarterly internal reporting on Procurement Compliance to Senior Management Team 	1, 5



Information Technology

<p>Digital Services</p>	<p>1. To provide easy digital access to both Louth County Council's and government services and encourage people to use these services by improving consistency and focusing on people's needs when we design each individual service</p> <p>2. Through the provision of digital tools and skills to staff, enable them to deliver their service in a digital way and improve operational efficiency</p>	<ul style="list-style-type: none"> ▪ Increase the number of services available digitally to all our customers and the range of device types that can access the services by 10% in 2025 ▪ Increase the number of back-office systems that integrate with public facing digital services to streamline the service by 5% in 2025. 	<p>1</p>
<p>Data</p>	<p>1. To enable the council to make data driven decisions through the provision of real time dynamic data dashboards.</p>	<ul style="list-style-type: none"> ▪ Develop new layers of data dashboards for all major services of the council in 2025 	<p>1</p>
<p>Systems</p>	<p>1. To enable the council to deliver the best services to the public by maintaining and improving the 109 software packages used across the organisation</p>	<ul style="list-style-type: none"> ▪ Maintain and ensure all upgrades to software packages used in the organisation are done in a timely manner in 2025 	<p>1</p>
<p>Cyber Security</p>	<p>1. Ensure our systems are protected from cyber-attack and that all interactions with our customers are carried out in a safe environment by adhering to the CIS framework of cyber security guidance</p>	<ul style="list-style-type: none"> ▪ Continually monitor and review our security standards to ensure continuous improvement of our cyber controls 	<p>1</p>



At this point in time the most available NOAC Key Performance Indicators are those for 2023. The 2024 date will be reviewed when these become available

NOAC Key Performance Indicators

01.01.2023 – 31.12.2023

Topic	Indicator	Value
Housing: H1, H2 & H4 Approved	A. Number of dwellings in the ownership of the local authority at 1/1/2023	4119
	B. Number of dwellings added to the local authority owned stock during 2023 (whether constructed or acquired)	155
	C. Number of local authority owned dwellings sold in 2023	20
	D. Number of local authority owned dwellings demolished in 2023	0
	E. Number of dwellings in the ownership of the local authority at 31/12/2023	4254
	F. Number of local authority owned dwellings planned for demolition under a DHLGH approved scheme at 31/12/2023	2
	A. The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2023	2.92 %
	The number of dwellings within their overall stock that were not tenanted on 31/12/2023	124
	A. Expenditure during 2023 on the maintenance of local authority housing compiled from 1 January 2023 to 31 December 2023, divided by the no. of dwellings in the local authority stock at 31/12/2023, i.e. the H1E less H1F indicator figure	€807.71
	Expenditure on maintenance of local authority stock compiled from 1 January 2023 to 31 December 2023, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€3434383
Housing: H3 & H5 Approved	A. The time taken from the date of vacation of a dwelling to the date in 2023 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2023	34.51 wk
	B. The cost expended on getting the dwellings re-tenanted in 2023, averaged across all dwellings re-let in 2023	€19272.93
	The number of dwellings that were re-tenanted on any date in 2023 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	115
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	3969.15 wk
	Total expenditure on works necessary to enable re-letting of the dwellings	€2216387



	A. Total number of registered tenancies in the LA area at the end of June 2023	
	B. Number of rented dwellings inspected in 2023	520
	C. Percentage of inspected dwellings in 2023 not compliant with the Standards Regulations	100.00 %
	D. Number of dwellings deemed compliant in 2023 (including those originally deemed non-compliant)	74
	E. The number of inspections (including reinspections) undertaken by the local authority in 2023	594
Housing: H6 Approved	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2023	40.62 %
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2023 as recorded on the PASS system	160
	The number out of those individuals who, on 31/12/2023, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	65
Housing: H7 Approved	A. (1) Total number of houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	205
	A. (2) Number of houses that achieved a BER rating of B2 or above between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	205
	A. (3) Number of heat pumps installed in those houses between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	205
	B. Total annual energy savings in MWh from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	2545.8 MWh
	C. Total carbon emission reduction tCo2 from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	629.1
Roads: R1 & R2 Approved	A. (a) The percentage of Regional roads that received a PSCI rating in the 24 month period prior to 31/12/2023	97.59 %
	A. (b) The percentage of Local Primary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	96.38 %
	A. (c) The percentage of Local Secondary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	95.89 %
	A. (d) The percentage of Local Tertiary roads that received a PSCI rating in the 60 month period prior to 31/12/2023	14.79 %



B. (a.1) The percentage length of Regional roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	2.55 %
B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	7.44 %
B. (a.3) The percentage length of Regional roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	46.69 %
B. (a.4) The percentage length of Regional roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	40.91 %
B. (b.1) The percentage length of Local Primary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	6.70 %
B. (b.2) The percentage length of Local Primary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	5.28 %
B. (b.3) The percentage length of Local Primary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	57.11 %
B. (b.4) The percentage length of Local Primary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	27.30 %
B. (c.1) The percentage length of Local Secondary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	11.14 %
B. (c.2) The percentage length of Local Secondary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	4.87 %
B. (c.3) The percentage length of Local Secondary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	54.55 %
B. (c.4) The percentage length of Local Secondary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	25.33 %
B. (d.1) The percentage length of Local Tertiary roads that received a PSCI rating of 1-4 in the 60 month period prior to 31/12/2023	1.31 %
B. (d.2) The percentage length of Local Tertiary roads that received a PSCI rating of 5-6 in the 60 month period prior to 31/12/2023	1.72 %
B. (d.3) The percentage length of Local Tertiary roads that received a PSCI rating of 7-8 in the 60 month period prior to 31/12/2023	3.95 %
B. (d.4) The percentage length of Local Tertiary roads that received a PSCI rating of 9-10 in the 60 month period prior to 31/12/2023	7.82 %



	A.1 Kilometres of regional road strengthened during 2023	6.2 km
	A.2 The amount expended on regional roads strengthening work during 2023	€2553116.00
	A.3 The average unit cost of regional road strengthening works per square metre (€/m ²)	€43.81
	B.1 Kilometres of regional road resealed during 2023	26.7 km
	B.2 The amount expended on regional road resealing work during 2023	€737522.00
	B.3 The average unit cost of regional road resealing works per square metre (€/m ²)	€3.94
	C.1 Kilometres of local road strengthened during 2023	10.4 km
	C.2 The amount expended on local road strengthening work during 2023	€2401114.00
	C.3 The average unit cost of local road strengthening works per square metre (€/m ²)	€40.62
	D.1 Kilometres of local road resealed during 2023	38.6 km
	D.2 The amount expended on local road resealing work during 2023	€1618827.00
	D.3 The average unit cost of local road resealing works per square metre (€/m ²)	€7.13
Motor Tax: R3 Approved	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2023	82.63 %
Water: W1 & W2 Approved	Percentage of drinking water in private schemes in compliance with statutory requirements	
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	100 %
	How many local authority registered schemes were monitored in 2023	17
	Total number of registered schemes in 2023	17
Waste: E1 Approved	A. The number of households which availed of a 3-bin service offered by a licensed operator at 31/12/2023	25695
	B. The percentage of households within the local authority that the number at A represents (based on agglomerations of more than 500)	81.63 %
Environmental Pollution: E2 Approved	A. Total number of pollution cases in respect of which a complaint was made during 2023	1611
	A. Number of pollution cases closed from 1/1/2023 to 31/12/2023	1497
	A. Total number of pollution cases on hands at 31/12/2023	137
	The opening number of pollution cases carried forward from the year end 2022	23



Litter Pollution: E3

In Progress

- A1. The percentage of the area within the local authority that when surveyed in 2023 was unpolluted or litter free
- A2. The percentage of the area within the local authority that when surveyed in 2023 was slightly polluted
- A3. The percentage of the area within the local authority that when surveyed in 2023 was moderately polluted
- A4. The percentage of the area within the local authority that when surveyed in 2023 was significantly polluted
- A5. The percentage of the area within the local authority that when surveyed in 2023 was grossly polluted

Green Flag Status: E4
Approved

A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2023	32.61 %
Schools which attained a Green Flag for the first time in 2023	1
Schools which renewed their Green Flag in 2023	13
Schools which held a Green Flag from 2022 and therefore do not require renewal until 2024	16

Energy Efficiency: E5
In Progress

A. The cumulative percentage of energy savings achieved by 31/12/2023 relative to baseline year (2009)

Public Lighting: E6
Approved

A. Total annual consumption of the public lighting system	5292.17 MWh
B. Average wattage of each public light	91.81 W
C. Percentage of the total system that LED lights represent	59.71 %
Number of LED lights in the public lighting system	8525
Number of non-LED lights in the public lighting system	5753

Climate Change: E7
Approved

1 a) Does the local authority have a designated (FTE) Climate Action Coordinator?	Yes
1 b) Does the local authority have a designated (FTE) Climate Action Officer?	No
2. Does the local authority have a climate action team?	Yes

Planning: P1
Approved

A. Buildings inspected as a percentage of new buildings notified to the local authority	12.19 %
Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2023 to 31/12/2023 by a builder or developer on the local authority	927
Number of new buildings notified to the local authority in 2023 that were the subject of at least one on-site inspection during 2023 undertaken by the local authority	113



Planning: P2 & P3
Approved

A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2023	45
B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority	88.89 %
Number of determinations confirming the local authority's decision (either with or without variation)	40
A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2023 to 31/12/2023 that were investigated	228
B. Total number of investigated cases that were closed during 2023	108
C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	56.48 %
D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations	25.00 %
E. Percentage of the cases at B that were closed due to enforcement proceedings	18.52 %
F. Total number of planning cases being investigated as at 31/12/2023	331
Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	61
Number of cases at B that were resolved to the local authority's satisfaction through negotiations	27
Number of cases at B that were closed due to enforcement proceedings	20

Planning: P4 & P5
Approved

A. The 2023 Annual Financial Statement (AFS) Programme D data divided by the population of the local authority area per the 2022 Census	€32.79
AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2023	€4581226
A. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of their receipt	41.18 %
B. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an extended period agreed with the applicant	30.59 %
The total number of applications for fire safety certificates received in 2023 that were not withdrawn by the applicant	85



	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of the date of receipt of the application	35
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an agreed extended time period	26
Fire Service: F1 Approved	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2023 divided by the population of the local authority area per the 2022 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€80.06
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2023	€11183967
Fire Service: F2 & F3 Approved	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	1.37 min
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	5.27 min
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	1.52 min
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	4.73 min
	A. Percentage of cases in respect of fire in which first attendance at scene is within 10 minutes	72.76 %
	B. Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	22.24 %
	C. Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes	5.00 %
	D. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	57.63 %
	E. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	36.14 %
	F. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	6.23 %
	Total number of call-outs in respect of fires from 1/1/2023 to 31/12/2023	580
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	422



	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	129
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	29
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2023 to 31/12/2023	321
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	185
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	116
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	20
Library Service: L1 Approved	A. Number of visits to libraries per head of population for the local authority area per the 2022 Census	1.68
	B. Number of items issued to library borrowers in the year	295875
	C. Library active members per head of population	0.15
	D. Number of registered library members in the year	17062
	Number of visits to its libraries from 1/1/2023 to 31/12/2023 per automatic counters if used	235341
Library Service: L2 Approved	A. The Annual Financial Statement (AFS) Programme F data for 2023 divided by the population of the local authority area per the 2022 Census	€28.05
	B. The annual per capita expenditure on collections over the period 1/01/2023 to 31/12/2023	€1.12
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2023	€3919225
	B. The annual expenditure on new stock acquired by the library in the year	€156018.27
Youth and Community: Y1 & Y2 Approved	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	94.74 %
	Total number of second level schools in the local authority area at 31/12/2023	19
	Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2023	18



Corporate: C1, C2, C4 & C5 Approved	A. The number of organisations included in the County Register at 31/12/2023 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	26.01
	Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2023	542
	Total number of those organisations that registered for the first time in 2023	63
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	141
	A. The wholetime equivalent staffing number as at 31 December 2023	706.80
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2023	3.83 %
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2023	0.44 %
	Total number of working days lost to sickness absence through medically certified leave in 2023	7564.83 day
	Total number of working days lost to sickness absence through self-certified leave in 2023	736.89 day
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2023	27 day
Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2023	1417.05 day	
If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	80 staff who were on sick leave from more than 4 weeks continuously at some point during 2023. Please note some had more than one instance of this but any period beyond 1 is discounted.	



	A. All ICT expenditure in the period from 1/1/2023 to 31/12/2023, divided by the WTE no.	€4972.30
	Total ICT expenditure in 2023	€3514420.1 1
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	2.38
	Total Revenue expenditure from 1/1/2023 to 31/12/2023 before transfers to or from reserves	147827475
Corporate: C3 Approved	A. The per capita total page views of the local authority's websites in 2023	8.63
	B. The per capita total number of followers at end 2023 of the local authority's social media accounts (if any)	0.52
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2023 to 31/12/2023 obtained from a page tagging on-site web analytics service or equivalent	1205087
	The total number of social media users who, at 31/12/2023, were following the local authority on any social media sites	72162
	The number of social media accounts operated by the local authority	33
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	No
Finance: M1 to M4 Approved	A. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€950351
	B. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€1007413
	C. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€2370230
	D. Cumulative surplus/deficit balance at 31/12/2022 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€3962840
	E. Cumulative surplus/deficit balance at 31/12/2023 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€4159761
	F. Cumulative surplus or deficit at 31/12/2023 as a percentage of Total Income in 2023 from the Income and Expenditure Account Statement of the AFS	2.68 %
	G. Revenue expenditure per capita in 2023	€1058.16
	H. Revenue expenditure per capita in 2023 excluding significant out of county/shared service expenditure	
	The 2023 Total Income figure from the Income and Expenditure Account Statement of the AFS	€155105242



The 2023 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€147827475
The 2023 Revenue expenditure excluding county/shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services and is only applicable to Dublin City, Laois and Limerick	
A. (a) Collection level of Rates in Appendix 7 of the AFS for 2019	83.0 %
A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	80.0 %
A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	82.0 %
B. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	63.0 %
B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	81.0 %
B. c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	85.0 %
C. a) Collection level of Rates in Appendix 7 of the AFS for 2021	76.0 %
C. b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021	84.0 %
C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021	88.0 %
D. (a) Collection level of Rates in Appendix 7 of the AFS for 2022	83.0 %
D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2022	84.0 %
D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2022	86.0 %
E. (a) Collection level of Rates in Appendix 7 of the AFS for 2023	87 %
E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2023	83 %
E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2023	87 %
E. (d) Collection level of HAP SSC for 2023	
A. Per capita total cost of settled claims for 2023	€22.67
IPB Insurance: Number of notified claims for 2023	265
IPB Insurance: Number of settled claims for 2023	201
IPB Insurance: Total cost of settled claims for 2023	€3163401.45
Total cost of claims settled under excess for 2023	€4224.75
Self-insured: Number of notified claims for 2023	
Self-insured: Number of settled claims for 2023	
Self-insured: Total cost of settled claims for 2023	



Economic Development: J1 to J5 Approved	A. Overall central management charge as a percentage of total expenditure on revenue account	13.91 %
	B. Total payroll costs as a percentage of revenue expenditure	34.63 %
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€20561383
	Total payroll costs from Appendix 1 of the AFS for 2023 (including Salaries, Wages and Pensions)	€51193237
	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023 per 100,000 of population	18.61
	The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023	26.0
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2023 per 100,000 of population	25.77
	B. The number of trading online vouchers that were drawn down in 2023 per 100,000 of population	3.58
	The number of trading online voucher applications approved by the Local Enterprise Office in 2023	36
	The number of those trading online vouchers that were drawn down in 2023	5
	A. The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023 per 100,000 of population	374.37
	The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023	523
	A. Does the local authority have a current tourism strategy?	No
	B. Does the local authority have a designated Tourism Officer?	Yes
	The spend on local economic development by the local authority in 2023 per head of population	€129.44
	The spend on local economic development by the local authority in 2023	€18083455